

Demographics

Gender		N	%	Class Level		N	%
Female		494	76.47%	Freshman		97	14.85%
Male		152	23.53%	Sophomore		94	14.40%
Total		646	100.00%	Junior		118	18.07%
No Response		99		Senior		131	20.06%
				Special student		2	0.31%
				Graduate/Professional		199	30.47%
				Other class level		12	1.84%
				Total		653	100.00%
				No Response		92	
Age		N	%	Current GPA		N	%
18 and under		57	8.52%	No credits earned		21	3.00%
19 to 24		395	59.04%	1.99 or below		3	0.43%
25 to 34		122	18.24%	2.0 - 2.49		19	2.71%
35 to 44		44	6.58%	2.5 - 2.99		68	9.70%
45 and over		51	7.62%	3.0 - 3.49		213	30.39%
Total		669	100.00%	3.5 or above		377	53.78%
No Response		76		Total		701	100.00%
				No Response		44	
Ethnicity/Race		N	%	Educational Goal		N	%
African-American		52	7.72%	Associate degree		3	0.43%
American Indian or Alaskan Native		1	0.15%	Bachelor's degree		329	47.20%
Asian or Pacific Islander		30	4.45%	Master's degree		259	37.16%
Caucasian/White		304	45.10%	Doctorate or professional degree		74	10.62%
Hispanic		245	36.35%	Certification (initial/renewal)		16	2.30%
Other race		21	3.12%	Self-improvement/pleasure		0	0.00%
Race - Prefer not to respond		21	3.12%	Job-related training		4	0.57%
Total		674	100.00%	Other educational goal		12	1.72%
No Response		71		Total		697	100.00%
				No Response		48	
Current Enrollment Status		N	%				
Day		525	74.05%				
Evening		165	23.27%				
Weekend		19	2.68%				
Total		709	100.00%				
No Response		36					
Current Class Load		N	%				
Full-time		517	77.74%				
Part-time		148	22.26%				
Total		665	100.00%				
No Response		80					

Demographics

Employment			Institution Question		
	N	%		N	%
Full-time off campus	161	22.18%	Campus item - Answer 1	0	0%
Part-time off campus	273	37.60%	Campus item - Answer 2	0	0%
Full-time on campus	34	4.68%	Campus item - Answer 3	0	0%
Part-time on campus	129	17.77%	Campus item - Answer 4	0	0%
Not employed	129	17.77%	Campus item - Answer 5	0	0%
Total	726	100.00%	Campus item - Answer 6	0	0%
No Response	19		Total	0	100.00%
			No Response	745	
Current Residence			Institution Question 2		
	N	%		N	%
Residence hall	155	21.71%	Campus item 2 - Answer 1	0	0%
Fraternity / Sorority	1	0.14%	Campus item 2 - Answer 2	0	0%
Own house	124	17.37%	Campus item 2 - Answer 3	0	0%
Rent room or apt off campus	106	14.85%	Campus item 2 - Answer 4	0	0%
Parent's home	312	43.70%	Campus item 2 - Answer 5	0	0%
Other residence	16	2.24%	Campus item 2 - Answer 6	0	0%
Total	714	100.00%	Total	0	100.00%
No Response	31		No Response	745	
Residence Classification			Group Code		
	N	%		N	%
In-state	616	89.80%	0100: Accounting	18	2.49%
Out-of-state	45	6.56%	0300: Biology	37	5.11%
International (not U.S. citizen)	25	3.64%	0400: Biology-Chemistry	15	2.07%
Total	686	100.00%	0600: Business Administration	62	8.56%
No Response	59		0700: Chemistry	7	0.97%
			0800: Communication Studies	3	0.41%
Disabilities	N	%	0900: Computer Science	14	1.93%
Yes - Disability	44	6.89%	1000: Conflict Resolution	9	1.24%
No - Disability	595	93.11%	1100: Corporate Communication	7	0.97%
Total	639	100.00%	1200: Criminology	14	1.93%
No Response	106		1400: Dietetics Certificate	2	0.28%
			1500: Digital Cinema	2	0.28%
			1600: Digital Journalism	2	0.28%
Institution Was My	N	%	1700: Early Childhood Education	6	0.83%
1st choice	373	53.29%	1800: Economics	9	1.24%
2nd choice	223	31.86%	1900: Education-Bilingual	6	0.83%
3rd choice or lower	104	14.86%	2000: Education-Elementary	18	2.49%
Total	700	100.00%	2100: Education-ESL	19	2.62%
No Response	45		2200: Education-Foreign Languages	1	0.14%
			2300: Education-Middle School	1	0.14%

Demographics

2400: Education-Reading	1	0.14%
2500: Education-Secondary	11	1.52%
2600: Education-Special Education	10	1.38%
2700: English	11	1.52%
2800: Environmental Science	1	0.14%
2900: Fashion Design	5	0.69%
3000: Fashion Merchandising	11	1.52%
3100: Finance	8	1.10%
3300: Graphic Design	14	1.93%
3400: History	4	0.55%
3500: Human Services	5	0.69%
3600: Informatics	3	0.41%
3700: Information Management	6	0.83%
3800: International Business	5	0.69%
3900: International Relations and Diplomacy	4	0.55%
4000: Italian	2	0.28%
4200: Legal Studies	4	0.55%
4300: Library Science	54	7.46%
4400: Marketing	15	2.07%
4600: Mathematics	17	2.35%
4700: Music	1	0.14%
4800: Natural Science	9	1.24%
4900: Neuroscience	14	1.93%
5000: Nursing	52	7.18%
5100: Nutrition and Dietetics	34	4.70%
5300: Philosophy	2	0.28%
5400: Photography	2	0.28%
5500: Physician Assistant	8	1.10%
5600: Political Science	11	1.52%
5700: Post-bac Medical Studies	8	1.10%
5800: Psychology	45	6.22%
6000: Social Work	56	7.73%
6100: Sociology	18	2.49%
6200: Spanish Studies	7	0.97%
6300: Study of Women & Gender	1	0.14%
6400: Theatre Arts	4	0.55%
6600: Undeclared	9	1.24%
Total	724	100.00%
No Response	21	

Strategic Planning Overview

Strengths and Challenges

Strengths

- 33. My academic advisor is knowledgeable about requirements in my major.
- 68. Nearly all of the faculty are knowledgeable in their field.
- 8. The content of the courses within my major is valuable.
- 7. The campus is safe and secure for all students.
- 39. I am able to experience intellectual growth here.
- 6. My academic advisor is approachable.
- 55. Major requirements are clear and reasonable.
- 14. My academic advisor is concerned about my success as an individual.
- 41. There is a commitment to academic excellence on this campus.
- 45. Students are made to feel welcome on this campus.
- 67. Freedom of expression is protected on campus.
- 65. Faculty are usually available after class and during office hours.
- 51. This institution has a good reputation within the community.
- 72. On the whole, the campus is well-maintained.
- 26. Computer labs are adequate and accessible.
- 32. Tutoring services are readily available.

Challenges

- 36. Security staff respond quickly in emergencies.
- 34. I am able to register for classes I need with few conflicts.
- 66. Tuition paid is a worthwhile investment.
- 17. Adequate financial aid is available for most students.
- 25. Faculty are fair and unbiased in their treatment of individual students.
- 47. Faculty provide timely feedback about student progress in a course.
- 12. Financial aid awards are announced to students in time to be helpful in college planning.

Strategic Planning Overview

Benchmarks

Higher Satisfaction vs. National Four-Year Privates

- 33. My academic advisor is knowledgeable about requirements in my major.
- 68. Nearly all of the faculty are knowledgeable in their field.
- 8. The content of the courses within my major is valuable.
- 16. The instruction in my major field is excellent.
- 7. The campus is safe and secure for all students.
- 39. I am able to experience intellectual growth here.
- 58. The quality of instruction I receive in most of my classes is excellent.
- 6. My academic advisor is approachable.
- 55. Major requirements are clear and reasonable.
- 36. Security staff respond quickly in emergencies.
- 34. I am able to register for classes I need with few conflicts.
- 14. My academic advisor is concerned about my success as an individual.
- 41. There is a commitment to academic excellence on this campus.
- 66. Tuition paid is a worthwhile investment.
- 69. There is a good variety of courses provided on this campus.
- 45. Students are made to feel welcome on this campus.
- 17. Adequate financial aid is available for most students.
- 59. This institution shows concern for students as individuals.
- 25. Faculty are fair and unbiased in their treatment of individual students.
- 67. Freedom of expression is protected on campus.
- 2. The campus staff are caring and helpful.
- 29. It is an enjoyable experience to be a student on this campus.
- 47. Faculty provide timely feedback about student progress in a course.
- 62. There is a strong commitment to racial harmony on this campus.
- 65. Faculty are usually available after class and during office hours.
- 49. There are adequate services to help me decide upon a career.
- 51. This institution has a good reputation within the community.
- 72. On the whole, the campus is well-maintained.
- 12. Financial aid awards are announced to students in time to be helpful in college planning.
- 22. Counseling staff care about students as individuals.
- 61. Adjunct faculty are competent as classroom instructors.
- 26. Computer labs are adequate and accessible.
- 27. The personnel involved in registration are helpful.
- 3. Faculty care about me as an individual.
- 44. Academic support services adequately meet the needs of students.

Strategic Planning Overview

4. Admissions staff are knowledgeable.

Higher Importance vs. National Four-Year Privates

- 33. My academic advisor is knowledgeable about requirements in my major.
- 68. Nearly all of the faculty are knowledgeable in their field.
- 7. The campus is safe and secure for all students.
- 39. I am able to experience intellectual growth here.
- 58. The quality of instruction I receive in most of my classes is excellent.
- 6. My academic advisor is approachable.
- 55. Major requirements are clear and reasonable.
- 36. Security staff respond quickly in emergencies.
- 14. My academic advisor is concerned about my success as an individual.
- 41. There is a commitment to academic excellence on this campus.
- 69. There is a good variety of courses provided on this campus.
- 45. Students are made to feel welcome on this campus.
- 17. Adequate financial aid is available for most students.
- 59. This institution shows concern for students as individuals.
- 25. Faculty are fair and unbiased in their treatment of individual students.
- 67. Freedom of expression is protected on campus.
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- 26. Computer labs are adequate and accessible.
- 27. The personnel involved in registration are helpful.
- 3. Faculty care about me as an individual.
- 44. Academic support services adequately meet the needs of students.
- 4. Admissions staff are knowledgeable.

Institutional Summary
Scales: In Order of Importance

Scale	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
Academic Advising	6.60	5.99 / 1.21	0.61	6.35	5.60 / 1.28	0.75	0.39 ***
Instructional Effectiveness	6.59	5.95 / 1.00	0.64	6.38	5.55 / 1.07	0.83	0.40 ***
Concern for the Individual	6.51	5.84 / 1.12	0.67	6.24	5.40 / 1.20	0.84	0.44 ***
Student Centeredness	6.48	5.85 / 1.13	0.63	6.27	5.45 / 1.20	0.82	0.40 ***
Campus Climate	6.47	5.83 / 1.07	0.64	6.24	5.38 / 1.14	0.86	0.45 ***
Recruitment and Financial Aid	6.46	5.71 / 1.17	0.75	6.22	5.21 / 1.26	1.01	0.50 ***
Safety and Security	6.45	5.57 / 1.23	0.88	6.24	5.06 / 1.31	1.18	0.51 ***
Registration Effectiveness	6.41	5.70 / 1.15	0.71	6.20	5.24 / 1.20	0.96	0.46 ***
Campus Support Services	6.40	5.99 / 0.98	0.41	6.06	5.55 / 1.06	0.51	0.44 ***
Service Excellence	6.37	5.76 / 1.07	0.61	6.10	5.31 / 1.13	0.79	0.45 ***
Campus Life	6.20	5.50 / 1.27	0.70	5.88	5.07 / 1.19	0.81	0.43 ***
Responsiveness to Diverse Populations		5.78 / 1.38			5.34 / 1.42		0.44 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Items: In Order of Importance

Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
33. My academic advisor is knowledgeable about requirements in my major.	6.73	6.16 / 1.40	0.57	6.50	5.77 / 1.52	0.73	0.39 ***
8. The content of the courses within my major is valuable.	6.72	6.13 / 1.20	0.59	6.59	5.68 / 1.34	0.91	0.45 ***
68. Nearly all of the faculty are knowledgeable in their field.	6.72	6.27 / 1.11	0.45	6.54	5.89 / 1.29	0.65	0.38 ***
16. The instruction in my major field is excellent.	6.71	5.97 / 1.34	0.74	6.57	5.67 / 1.37	0.90	0.30 ***
7. The campus is safe and secure for all students.	6.70	6.22 / 1.15	0.48	6.47	5.73 / 1.41	0.74	0.49 ***
39. I am able to experience intellectual growth here.	6.67	6.15 / 1.19	0.52	6.48	5.74 / 1.36	0.74	0.41 ***
6. My academic advisor is approachable.	6.66	6.08 / 1.43	0.58	6.42	5.78 / 1.53	0.64	0.30 ***
58. The quality of instruction I receive in most of my classes is excellent.	6.66	5.93 / 1.27	0.73	6.50	5.58 / 1.38	0.92	0.35 ***
55. Major requirements are clear and reasonable.	6.65	6.03 / 1.26	0.62	6.43	5.64 / 1.40	0.79	0.39 ***
36. Security staff respond quickly in emergencies.	6.63	5.81 / 1.61	0.82	6.39	5.34 / 1.60	1.05	0.47 ***
34. I am able to register for classes I need with few conflicts.	6.62	5.57 / 1.67	1.05	6.50	5.19 / 1.74	1.31	0.38 ***
14. My academic advisor is concerned about my success as an individual.	6.61	6.00 / 1.47	0.61	6.33	5.59 / 1.57	0.74	0.41 ***
41. There is a commitment to academic excellence on this campus.	6.61	6.09 / 1.24	0.52	6.37	5.61 / 1.41	0.76	0.48 ***
66. Tuition paid is a worthwhile investment.	6.60	5.48 / 1.60	1.12	6.45	4.92 / 1.74	1.53	0.56 ***
69. There is a good variety of courses provided on this campus.	6.60	5.92 / 1.38	0.68	6.41	5.51 / 1.50	0.90	0.41 ***
45. Students are made to feel welcome on this campus.	6.58	6.09 / 1.28	0.49	6.35	5.62 / 1.45	0.73	0.47 ***

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Institutional Summary

Items: In Order of Importance

Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
17. Adequate financial aid is available for most students.	6.57	5.53 / 1.58	1.04	6.38	5.01 / 1.65	1.37	0.52 ***
59. This institution shows concern for students as individuals.	6.57	5.92 / 1.44	0.65	6.37	5.38 / 1.59	0.99	0.54 ***
25. Faculty are fair and unbiased in their treatment of individual students.	6.56	5.69 / 1.51	0.87	6.38	5.37 / 1.52	1.01	0.32 ***
67. Freedom of expression is protected on campus.	6.56	6.01 / 1.42	0.55	6.27	5.47 / 1.55	0.80	0.54 ***
2. The campus staff are caring and helpful.	6.54	5.96 / 1.24	0.58	6.37	5.60 / 1.35	0.77	0.36 ***
29. It is an enjoyable experience to be a student on this campus.	6.54	5.83 / 1.43	0.71	6.43	5.44 / 1.57	0.99	0.39 ***
47. Faculty provide timely feedback about student progress in a course.	6.53	5.65 / 1.46	0.88	6.34	5.26 / 1.52	1.08	0.39 ***
62. There is a strong commitment to racial harmony on this campus.	6.52	5.91 / 1.46	0.61	6.12	5.57 / 1.48	0.55	0.34 ***
65. Faculty are usually available after class and during office hours.	6.52	6.18 / 1.16	0.34	6.33	5.76 / 1.33	0.57	0.42 ***
49. There are adequate services to help me decide upon a career.	6.51	5.80 / 1.46	0.71	6.29	5.35 / 1.53	0.94	0.45 ***
51. This institution has a good reputation within the community.	6.51	6.23 / 1.20	0.28	6.24	5.59 / 1.54	0.65	0.64 ***
72. On the whole, the campus is well-maintained.	6.51	6.05 / 1.34	0.46	6.32	5.72 / 1.43	0.60	0.33 ***
12. Financial aid awards are announced to students in time to be helpful in college planning.	6.50	5.67 / 1.58	0.83	6.27	5.14 / 1.63	1.13	0.53 ***
22. Counseling staff care about students as individuals.	6.50	5.98 / 1.32	0.52	6.14	5.35 / 1.52	0.79	0.63 ***
61. Adjunct faculty are competent as classroom instructors.	6.50	5.86 / 1.41	0.64	6.23	5.47 / 1.46	0.76	0.39 ***

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Institutional Summary

Items: In Order of Importance

Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
26. Computer labs are adequate and accessible.	6.49	6.07 / 1.27	0.42	6.21	5.50 / 1.54	0.71	0.57 ***
91. Financial aid as factor in decision to enroll.	6.48			6.24			
3. Faculty care about me as an individual.	6.47	5.89 / 1.35	0.58	6.25	5.54 / 1.40	0.71	0.35 ***
27. The personnel involved in registration are helpful.	6.47	5.97 / 1.32	0.50	6.22	5.49 / 1.45	0.73	0.48 ***
44. Academic support services adequately meet the needs of students.	6.46	5.99 / 1.27	0.47	6.19	5.44 / 1.42	0.75	0.55 ***
4. Admissions staff are knowledgeable.	6.45	5.92 / 1.31	0.53	6.20	5.43 / 1.46	0.77	0.49 ***
32. Tutoring services are readily available.	6.44	6.15 / 1.26	0.29	6.07	5.62 / 1.43	0.45	0.53 ***
35. The assessment and course placement procedures are reasonable.	6.44	5.90 / 1.38	0.54	6.24	5.43 / 1.44	0.81	0.47 ***
70. Graduate teaching assistants are competent as classroom instructors.	6.44	5.95 / 1.37	0.49	6.06	5.38 / 1.45	0.68	0.57 ***
5. Financial aid counselors are helpful.	6.43	5.51 / 1.58	0.92	6.25	5.17 / 1.64	1.08	0.34 ***
53. Faculty take into consideration student differences as they teach a course.	6.43	5.64 / 1.54	0.79	6.21	5.22 / 1.54	0.99	0.42 ***
18. Library resources and services are adequate.	6.42	6.07 / 1.18	0.35	6.09	5.65 / 1.33	0.44	0.42 ***
43. Admissions counselors respond to prospective students' unique needs and requests.	6.42	5.89 / 1.42	0.53	6.07	5.38 / 1.49	0.69	0.51 ***
63. Student disciplinary procedures are fair.	6.42	5.95 / 1.44	0.47	6.17	5.33 / 1.58	0.84	0.62 ***
15. The staff in the health services area are competent.	6.41	5.97 / 1.32	0.44	6.06	5.15 / 1.63	0.91	0.82 ***

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Institutional Summary

Items: In Order of Importance

Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
48. Admissions counselors accurately portray the campus in their recruiting practices.	6.41	5.76 / 1.49	0.65	6.15	5.16 / 1.65	0.99	0.60 ***
90. Cost as factor in decision to enroll.	6.41			6.13			
23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.)	6.39	4.76 / 1.80	1.63	6.15	4.75 / 1.74	1.40	0.01
31. Males and females have equal opportunities to participate in intercollegiate athletics.	6.39	6.29 / 1.26	0.10	5.79	5.58 / 1.52	0.21	0.71 ***
50. Class change (drop/add) policies are reasonable.	6.38	5.88 / 1.43	0.50	6.14	5.50 / 1.51	0.64	0.38 ***
19. My academic advisor helps me set goals to work toward.	6.37	5.68 / 1.66	0.69	6.08	5.19 / 1.70	0.89	0.49 ***
64. New student orientation services help students adjust to college.	6.36	5.79 / 1.54	0.57	6.07	5.33 / 1.57	0.74	0.46 ***
71. Channels for expressing student complaints are readily available.	6.35	5.21 / 1.83	1.14	6.11	4.90 / 1.73	1.21	0.31 ***
1. Most students feel a sense of belonging here.	6.34	5.57 / 1.41	0.77	6.05	5.27 / 1.45	0.78	0.30 ***
28. Parking lots are well-lighted and secure.	6.33	5.68 / 1.51	0.65	6.06	5.14 / 1.66	0.92	0.54 ***
57. I seldom get the "run-around" when seeking information on this campus.	6.33	5.49 / 1.68	0.84	6.10	4.93 / 1.75	1.17	0.56 ***
11. Billing policies are reasonable.	6.32	5.21 / 1.73	1.11	6.13	4.76 / 1.68	1.37	0.45 ***
73. Student activities fees are put to good use.	6.32	5.26 / 1.74	1.06	6.11	4.82 / 1.72	1.29	0.44 ***
10. Administrators are approachable to students.	6.31	5.73 / 1.42	0.58	6.07	5.38 / 1.43	0.69	0.35 ***
92. Academic reputation as factor in decision to enroll.	6.28			6.14			

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 *** Difference statistically significant at the .001 level

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Institutional Summary

Items: In Order of Importance

Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
40. Residence hall regulations are reasonable.	6.27	5.46 / 1.76	0.81	5.95	5.00 / 1.70	0.95	0.46 ***
30. Residence hall staff are concerned about me as an individual.	6.26	5.25 / 1.82	1.01	5.84	5.11 / 1.67	0.73	0.14
52. The student center is a comfortable place for students to spend their leisure time.	6.26	5.73 / 1.65	0.53	5.92	5.23 / 1.65	0.69	0.50 ***
46. I can easily get involved in campus organizations.	6.25	5.71 / 1.59	0.54	5.96	5.44 / 1.52	0.52	0.27 ***
54. Bookstore staff are helpful.	6.25	5.92 / 1.41	0.33	5.83	5.55 / 1.48	0.28	0.37 ***
20. The business office is open during hours which are convenient for most students.	6.24	5.92 / 1.37	0.32	5.97	5.30 / 1.48	0.67	0.62 ***
13. Library staff are helpful and approachable.	6.23	5.92 / 1.37	0.31	5.77	5.72 / 1.33	0.05	0.20 ***
37. I feel a sense of pride about my campus.	6.22	5.74 / 1.58	0.48	5.96	5.26 / 1.65	0.70	0.48 ***
38. There is an adequate selection of food available in the cafeteria.	6.22	4.75 / 1.98	1.47	6.08	4.26 / 1.94	1.82	0.49 ***
21. The amount of student parking space on campus is adequate.	6.14	4.59 / 2.01	1.55	6.00	4.00 / 2.09	2.00	0.59 ***
56. The student handbook provides helpful information about campus life.	6.12	5.83 / 1.44	0.29	5.70	5.27 / 1.51	0.43	0.56 ***
60. I generally know what's happening on campus.	6.11	5.48 / 1.58	0.63	5.98	5.21 / 1.59	0.77	0.27 ***
96. Geographic setting as factor in decision to enroll.	5.99			5.51			
98. Personalized attention prior to enrollment as factor in decision to enroll.	5.91			5.70			
42. There are a sufficient number of weekend activities for students.	5.88	4.93 / 1.85	0.95	5.58	4.70 / 1.77	0.88	0.23 **

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary
Items: In Order of Importance

Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
93. Size of institution as factor in decision to enroll.	5.85			5.48			
97. Campus appearance as factor in decision to enroll.	5.72			5.53			
24. The intercollegiate athletic programs contribute to a strong sense of school spirit.	5.66	4.83 / 1.99	0.83	5.32	4.58 / 1.82	0.74	0.25 **
9. A variety of intramural activities are offered.	5.58	5.32 / 1.62	0.26	5.20	5.10 / 1.57	0.10	0.22 ***
95. Recommendations from family/friends as factor in decision to enroll.	5.10			4.92			
94. Opportunity to play sports as factor in decision to enroll.	3.98			3.89			
74. Campus item 1							
75. Campus item 2							
76. Campus item 3							
77. Campus item 4							
78. Campus item 5							
79. Campus item 6							
80. Campus item 7							
81. Campus item 8							
82. Campus item 9							
83. Campus item 10							
84. Institution's commitment to part-time students?		5.85 / 1.42			5.31 / 1.50		0.54 ***
85. Institution's commitment to evening students?		5.79 / 1.44			5.30 / 1.52		0.49 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary
Items: In Order of Importance

Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
86. Institution's commitment to older, returning learners?		5.83 / 1.50			5.44 / 1.47		0.39 ***
87. Institution's commitment to under-represented populations?		5.84 / 1.50			5.33 / 1.53		0.51 ***
88. Institution's commitment to commuters?		5.66 / 1.58			5.16 / 1.65		0.50 ***
89. Institution's commitment to students with disabilities?		5.75 / 1.60			5.51 / 1.52		0.24 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Academic Advising

Scale/Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
ACADEMIC ADVISING	6.60	5.99 / 1.21	0.61	6.35	5.60 / 1.28	0.75	0.39 ***
6. My academic advisor is approachable.	6.66	6.08 / 1.43	0.58	6.42	5.78 / 1.53	0.64	0.30 ***
14. My academic advisor is concerned about my success as an individual.	6.61	6.00 / 1.47	0.61	6.33	5.59 / 1.57	0.74	0.41 ***
19. My academic advisor helps me set goals to work toward.	6.37	5.68 / 1.66	0.69	6.08	5.19 / 1.70	0.89	0.49 ***
33. My academic advisor is knowledgeable about requirements in my major.	6.73	6.16 / 1.40	0.57	6.50	5.77 / 1.52	0.73	0.39 ***
55. Major requirements are clear and reasonable.	6.65	6.03 / 1.26	0.62	6.43	5.64 / 1.40	0.79	0.39 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Campus Climate

Scale/Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
CAMPUS CLIMATE	6.47	5.83 / 1.07	0.64	6.24	5.38 / 1.14	0.86	0.45 ***
1. Most students feel a sense of belonging here.	6.34	5.57 / 1.41	0.77	6.05	5.27 / 1.45	0.78	0.30 ***
2. The campus staff are caring and helpful.	6.54	5.96 / 1.24	0.58	6.37	5.60 / 1.35	0.77	0.36 ***
3. Faculty care about me as an individual.	6.47	5.89 / 1.35	0.58	6.25	5.54 / 1.40	0.71	0.35 ***
7. The campus is safe and secure for all students.	6.70	6.22 / 1.15	0.48	6.47	5.73 / 1.41	0.74	0.49 ***
10. Administrators are approachable to students.	6.31	5.73 / 1.42	0.58	6.07	5.38 / 1.43	0.69	0.35 ***
29. It is an enjoyable experience to be a student on this campus.	6.54	5.83 / 1.43	0.71	6.43	5.44 / 1.57	0.99	0.39 ***
37. I feel a sense of pride about my campus.	6.22	5.74 / 1.58	0.48	5.96	5.26 / 1.65	0.70	0.48 ***
41. There is a commitment to academic excellence on this campus.	6.61	6.09 / 1.24	0.52	6.37	5.61 / 1.41	0.76	0.48 ***
45. Students are made to feel welcome on this campus.	6.58	6.09 / 1.28	0.49	6.35	5.62 / 1.45	0.73	0.47 ***
51. This institution has a good reputation within the community.	6.51	6.23 / 1.20	0.28	6.24	5.59 / 1.54	0.65	0.64 ***
57. I seldom get the "run-around" when seeking information on this campus.	6.33	5.49 / 1.68	0.84	6.10	4.93 / 1.75	1.17	0.56 ***
59. This institution shows concern for students as individuals.	6.57	5.92 / 1.44	0.65	6.37	5.38 / 1.59	0.99	0.54 ***
60. I generally know what's happening on campus.	6.11	5.48 / 1.58	0.63	5.98	5.21 / 1.59	0.77	0.27 ***
62. There is a strong commitment to racial harmony on this campus.	6.52	5.91 / 1.46	0.61	6.12	5.57 / 1.48	0.55	0.34 ***
66. Tuition paid is a worthwhile investment.	6.60	5.48 / 1.60	1.12	6.45	4.92 / 1.74	1.53	0.56 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Campus Climate

Scale/Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
67. Freedom of expression is protected on campus.	6.56	6.01 / 1.42	0.55	6.27	5.47 / 1.55	0.80	0.54 ***
71. Channels for expressing student complaints are readily available.	6.35	5.21 / 1.83	1.14	6.11	4.90 / 1.73	1.21	0.31 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Campus Life

Scale/Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
CAMPUS LIFE	6.20	5.50 / 1.27	0.70	5.88	5.07 / 1.19	0.81	0.43 ***
9. A variety of intramural activities are offered.	5.58	5.32 / 1.62	0.26	5.20	5.10 / 1.57	0.10	0.22 ***
23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.)	6.39	4.76 / 1.80	1.63	6.15	4.75 / 1.74	1.40	0.01
24. The intercollegiate athletic programs contribute to a strong sense of school spirit.	5.66	4.83 / 1.99	0.83	5.32	4.58 / 1.82	0.74	0.25 **
30. Residence hall staff are concerned about me as an individual.	6.26	5.25 / 1.82	1.01	5.84	5.11 / 1.67	0.73	0.14
31. Males and females have equal opportunities to participate in intercollegiate athletics.	6.39	6.29 / 1.26	0.10	5.79	5.58 / 1.52	0.21	0.71 ***
38. There is an adequate selection of food available in the cafeteria.	6.22	4.75 / 1.98	1.47	6.08	4.26 / 1.94	1.82	0.49 ***
40. Residence hall regulations are reasonable.	6.27	5.46 / 1.76	0.81	5.95	5.00 / 1.70	0.95	0.46 ***
42. There are a sufficient number of weekend activities for students.	5.88	4.93 / 1.85	0.95	5.58	4.70 / 1.77	0.88	0.23 **
46. I can easily get involved in campus organizations.	6.25	5.71 / 1.59	0.54	5.96	5.44 / 1.52	0.52	0.27 ***
52. The student center is a comfortable place for students to spend their leisure time.	6.26	5.73 / 1.65	0.53	5.92	5.23 / 1.65	0.69	0.50 ***
56. The student handbook provides helpful information about campus life.	6.12	5.83 / 1.44	0.29	5.70	5.27 / 1.51	0.43	0.56 ***
63. Student disciplinary procedures are fair.	6.42	5.95 / 1.44	0.47	6.17	5.33 / 1.58	0.84	0.62 ***
64. New student orientation services help students adjust to college.	6.36	5.79 / 1.54	0.57	6.07	5.33 / 1.57	0.74	0.46 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Campus Life

Scale/Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
67. Freedom of expression is protected on campus.	6.56	6.01 / 1.42	0.55	6.27	5.47 / 1.55	0.80	0.54 ***
73. Student activities fees are put to good use.	6.32	5.26 / 1.74	1.06	6.11	4.82 / 1.72	1.29	0.44 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Campus Support Services

Scale/Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
CAMPUS SUPPORT SERVICES	6.40	5.99 / 0.98	0.41	6.06	5.55 / 1.06	0.51	0.44 ***
13. Library staff are helpful and approachable.	6.23	5.92 / 1.37	0.31	5.77	5.72 / 1.33	0.05	0.20 ***
18. Library resources and services are adequate.	6.42	6.07 / 1.18	0.35	6.09	5.65 / 1.33	0.44	0.42 ***
26. Computer labs are adequate and accessible.	6.49	6.07 / 1.27	0.42	6.21	5.50 / 1.54	0.71	0.57 ***
32. Tutoring services are readily available.	6.44	6.15 / 1.26	0.29	6.07	5.62 / 1.43	0.45	0.53 ***
44. Academic support services adequately meet the needs of students.	6.46	5.99 / 1.27	0.47	6.19	5.44 / 1.42	0.75	0.55 ***
49. There are adequate services to help me decide upon a career.	6.51	5.80 / 1.46	0.71	6.29	5.35 / 1.53	0.94	0.45 ***
54. Bookstore staff are helpful.	6.25	5.92 / 1.41	0.33	5.83	5.55 / 1.48	0.28	0.37 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Concern for the Individual

Scale/Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
CONCERN FOR THE INDIVIDUAL	6.51	5.84 / 1.12	0.67	6.24	5.40 / 1.20	0.84	0.44 ***
3. Faculty care about me as an individual.	6.47	5.89 / 1.35	0.58	6.25	5.54 / 1.40	0.71	0.35 ***
14. My academic advisor is concerned about my success as an individual.	6.61	6.00 / 1.47	0.61	6.33	5.59 / 1.57	0.74	0.41 ***
22. Counseling staff care about students as individuals.	6.50	5.98 / 1.32	0.52	6.14	5.35 / 1.52	0.79	0.63 ***
25. Faculty are fair and unbiased in their treatment of individual students.	6.56	5.69 / 1.51	0.87	6.38	5.37 / 1.52	1.01	0.32 ***
30. Residence hall staff are concerned about me as an individual.	6.26	5.25 / 1.82	1.01	5.84	5.11 / 1.67	0.73	0.14
59. This institution shows concern for students as individuals.	6.57	5.92 / 1.44	0.65	6.37	5.38 / 1.59	0.99	0.54 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Instructional Effectiveness

Scale/Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
INSTRUCTIONAL EFFECTIVENESS	6.59	5.95 / 1.00	0.64	6.38	5.55 / 1.07	0.83	0.40 ***
3. Faculty care about me as an individual.	6.47	5.89 / 1.35	0.58	6.25	5.54 / 1.40	0.71	0.35 ***
8. The content of the courses within my major is valuable.	6.72	6.13 / 1.20	0.59	6.59	5.68 / 1.34	0.91	0.45 ***
16. The instruction in my major field is excellent.	6.71	5.97 / 1.34	0.74	6.57	5.67 / 1.37	0.90	0.30 ***
25. Faculty are fair and unbiased in their treatment of individual students.	6.56	5.69 / 1.51	0.87	6.38	5.37 / 1.52	1.01	0.32 ***
39. I am able to experience intellectual growth here.	6.67	6.15 / 1.19	0.52	6.48	5.74 / 1.36	0.74	0.41 ***
41. There is a commitment to academic excellence on this campus.	6.61	6.09 / 1.24	0.52	6.37	5.61 / 1.41	0.76	0.48 ***
47. Faculty provide timely feedback about student progress in a course.	6.53	5.65 / 1.46	0.88	6.34	5.26 / 1.52	1.08	0.39 ***
53. Faculty take into consideration student differences as they teach a course.	6.43	5.64 / 1.54	0.79	6.21	5.22 / 1.54	0.99	0.42 ***
58. The quality of instruction I receive in most of my classes is excellent.	6.66	5.93 / 1.27	0.73	6.50	5.58 / 1.38	0.92	0.35 ***
61. Adjunct faculty are competent as classroom instructors.	6.50	5.86 / 1.41	0.64	6.23	5.47 / 1.46	0.76	0.39 ***
65. Faculty are usually available after class and during office hours.	6.52	6.18 / 1.16	0.34	6.33	5.76 / 1.33	0.57	0.42 ***
68. Nearly all of the faculty are knowledgeable in their field.	6.72	6.27 / 1.11	0.45	6.54	5.89 / 1.29	0.65	0.38 ***
69. There is a good variety of courses provided on this campus.	6.60	5.92 / 1.38	0.68	6.41	5.51 / 1.50	0.90	0.41 ***
70. Graduate teaching assistants are competent as classroom instructors.	6.44	5.95 / 1.37	0.49	6.06	5.38 / 1.45	0.68	0.57 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Recruitment and Financial Aid

Scale/Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
RECRUITMENT AND FINANCIAL AID	6.46	5.71 / 1.17	0.75	6.22	5.21 / 1.26	1.01	0.50 ***
4. Admissions staff are knowledgeable.	6.45	5.92 / 1.31	0.53	6.20	5.43 / 1.46	0.77	0.49 ***
5. Financial aid counselors are helpful.	6.43	5.51 / 1.58	0.92	6.25	5.17 / 1.64	1.08	0.34 ***
12. Financial aid awards are announced to students in time to be helpful in college planning.	6.50	5.67 / 1.58	0.83	6.27	5.14 / 1.63	1.13	0.53 ***
17. Adequate financial aid is available for most students.	6.57	5.53 / 1.58	1.04	6.38	5.01 / 1.65	1.37	0.52 ***
43. Admissions counselors respond to prospective students' unique needs and requests.	6.42	5.89 / 1.42	0.53	6.07	5.38 / 1.49	0.69	0.51 ***
48. Admissions counselors accurately portray the campus in their recruiting practices.	6.41	5.76 / 1.49	0.65	6.15	5.16 / 1.65	0.99	0.60 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Registration Effectiveness

Scale/Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
REGISTRATION EFFECTIVENESS	6.41	5.70 / 1.15	0.71	6.20	5.24 / 1.20	0.96	0.46 ***
11. Billing policies are reasonable.	6.32	5.21 / 1.73	1.11	6.13	4.76 / 1.68	1.37	0.45 ***
20. The business office is open during hours which are convenient for most students.	6.24	5.92 / 1.37	0.32	5.97	5.30 / 1.48	0.67	0.62 ***
27. The personnel involved in registration are helpful.	6.47	5.97 / 1.32	0.50	6.22	5.49 / 1.45	0.73	0.48 ***
34. I am able to register for classes I need with few conflicts.	6.62	5.57 / 1.67	1.05	6.50	5.19 / 1.74	1.31	0.38 ***
50. Class change (drop/add) policies are reasonable.	6.38	5.88 / 1.43	0.50	6.14	5.50 / 1.51	0.64	0.38 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Responsiveness to Diverse Populations

Scale/Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
RESPONSIVENESS TO DIVERSE POPULATIONS		5.78 / 1.38			5.34 / 1.42		0.44 ***
84. Institution's commitment to part-time students?		5.85 / 1.42			5.31 / 1.50		0.54 ***
85. Institution's commitment to evening students?		5.79 / 1.44			5.30 / 1.52		0.49 ***
86. Institution's commitment to older, returning learners?		5.83 / 1.50			5.44 / 1.47		0.39 ***
87. Institution's commitment to under-represented populations?		5.84 / 1.50			5.33 / 1.53		0.51 ***
88. Institution's commitment to commuters?		5.66 / 1.58			5.16 / 1.65		0.50 ***
89. Institution's commitment to students with disabilities?		5.75 / 1.60			5.51 / 1.52		0.24 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Safety and Security

Scale/Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
SAFETY AND SECURITY	6.45	5.57 / 1.23	0.88	6.24	5.06 / 1.31	1.18	0.51 ***
7. The campus is safe and secure for all students.	6.70	6.22 / 1.15	0.48	6.47	5.73 / 1.41	0.74	0.49 ***
21. The amount of student parking space on campus is adequate.	6.14	4.59 / 2.01	1.55	6.00	4.00 / 2.09	2.00	0.59 ***
28. Parking lots are well-lighted and secure.	6.33	5.68 / 1.51	0.65	6.06	5.14 / 1.66	0.92	0.54 ***
36. Security staff respond quickly in emergencies.	6.63	5.81 / 1.61	0.82	6.39	5.34 / 1.60	1.05	0.47 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Service Excellence

Scale/Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
SERVICE EXCELLENCE	6.37	5.76 / 1.07	0.61	6.10	5.31 / 1.13	0.79	0.45 ***
2. The campus staff are caring and helpful.	6.54	5.96 / 1.24	0.58	6.37	5.60 / 1.35	0.77	0.36 ***
13. Library staff are helpful and approachable.	6.23	5.92 / 1.37	0.31	5.77	5.72 / 1.33	0.05	0.20 ***
15. The staff in the health services area are competent.	6.41	5.97 / 1.32	0.44	6.06	5.15 / 1.63	0.91	0.82 ***
22. Counseling staff care about students as individuals.	6.50	5.98 / 1.32	0.52	6.14	5.35 / 1.52	0.79	0.63 ***
27. The personnel involved in registration are helpful.	6.47	5.97 / 1.32	0.50	6.22	5.49 / 1.45	0.73	0.48 ***
57. I seldom get the "run-around" when seeking information on this campus.	6.33	5.49 / 1.68	0.84	6.10	4.93 / 1.75	1.17	0.56 ***
60. I generally know what's happening on campus.	6.11	5.48 / 1.58	0.63	5.98	5.21 / 1.59	0.77	0.27 ***
71. Channels for expressing student complaints are readily available.	6.35	5.21 / 1.83	1.14	6.11	4.90 / 1.73	1.21	0.31 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Student Centeredness

Scale/Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
STUDENT CENTEREDNESS	6.48	5.85 / 1.13	0.63	6.27	5.45 / 1.20	0.82	0.40 ***
1. Most students feel a sense of belonging here.	6.34	5.57 / 1.41	0.77	6.05	5.27 / 1.45	0.78	0.30 ***
2. The campus staff are caring and helpful.	6.54	5.96 / 1.24	0.58	6.37	5.60 / 1.35	0.77	0.36 ***
10. Administrators are approachable to students.	6.31	5.73 / 1.42	0.58	6.07	5.38 / 1.43	0.69	0.35 ***
29. It is an enjoyable experience to be a student on this campus.	6.54	5.83 / 1.43	0.71	6.43	5.44 / 1.57	0.99	0.39 ***
45. Students are made to feel welcome on this campus.	6.58	6.09 / 1.28	0.49	6.35	5.62 / 1.45	0.73	0.47 ***
59. This institution shows concern for students as individuals.	6.57	5.92 / 1.44	0.65	6.37	5.38 / 1.59	0.99	0.54 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary**Items: In Sequential Order**

Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
1. Most students feel a sense of belonging here.	6.34	5.57 / 1.41	0.77	6.05	5.27 / 1.45	0.78	0.30 ***
2. The campus staff are caring and helpful.	6.54	5.96 / 1.24	0.58	6.37	5.60 / 1.35	0.77	0.36 ***
3. Faculty care about me as an individual.	6.47	5.89 / 1.35	0.58	6.25	5.54 / 1.40	0.71	0.35 ***
4. Admissions staff are knowledgeable.	6.45	5.92 / 1.31	0.53	6.20	5.43 / 1.46	0.77	0.49 ***
5. Financial aid counselors are helpful.	6.43	5.51 / 1.58	0.92	6.25	5.17 / 1.64	1.08	0.34 ***
6. My academic advisor is approachable.	6.66	6.08 / 1.43	0.58	6.42	5.78 / 1.53	0.64	0.30 ***
7. The campus is safe and secure for all students.	6.70	6.22 / 1.15	0.48	6.47	5.73 / 1.41	0.74	0.49 ***
8. The content of the courses within my major is valuable.	6.72	6.13 / 1.20	0.59	6.59	5.68 / 1.34	0.91	0.45 ***
9. A variety of intramural activities are offered.	5.58	5.32 / 1.62	0.26	5.20	5.10 / 1.57	0.10	0.22 ***
10. Administrators are approachable to students.	6.31	5.73 / 1.42	0.58	6.07	5.38 / 1.43	0.69	0.35 ***
11. Billing policies are reasonable.	6.32	5.21 / 1.73	1.11	6.13	4.76 / 1.68	1.37	0.45 ***
12. Financial aid awards are announced to students in time to be helpful in college planning.	6.50	5.67 / 1.58	0.83	6.27	5.14 / 1.63	1.13	0.53 ***
13. Library staff are helpful and approachable.	6.23	5.92 / 1.37	0.31	5.77	5.72 / 1.33	0.05	0.20 ***
14. My academic advisor is concerned about my success as an individual.	6.61	6.00 / 1.47	0.61	6.33	5.59 / 1.57	0.74	0.41 ***
15. The staff in the health services area are competent.	6.41	5.97 / 1.32	0.44	6.06	5.15 / 1.63	0.91	0.82 ***
16. The instruction in my major field is excellent.	6.71	5.97 / 1.34	0.74	6.57	5.67 / 1.37	0.90	0.30 ***

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*** Difference statistically significant at the .001 level

National Group Means are based on 217956 records.

Institutional Summary

Items: In Sequential Order

Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
17. Adequate financial aid is available for most students.	6.57	5.53 / 1.58	1.04	6.38	5.01 / 1.65	1.37	0.52 ***
18. Library resources and services are adequate.	6.42	6.07 / 1.18	0.35	6.09	5.65 / 1.33	0.44	0.42 ***
19. My academic advisor helps me set goals to work toward.	6.37	5.68 / 1.66	0.69	6.08	5.19 / 1.70	0.89	0.49 ***
20. The business office is open during hours which are convenient for most students.	6.24	5.92 / 1.37	0.32	5.97	5.30 / 1.48	0.67	0.62 ***
21. The amount of student parking space on campus is adequate.	6.14	4.59 / 2.01	1.55	6.00	4.00 / 2.09	2.00	0.59 ***
22. Counseling staff care about students as individuals.	6.50	5.98 / 1.32	0.52	6.14	5.35 / 1.52	0.79	0.63 ***
23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.)	6.39	4.76 / 1.80	1.63	6.15	4.75 / 1.74	1.40	0.01
24. The intercollegiate athletic programs contribute to a strong sense of school spirit.	5.66	4.83 / 1.99	0.83	5.32	4.58 / 1.82	0.74	0.25 **
25. Faculty are fair and unbiased in their treatment of individual students.	6.56	5.69 / 1.51	0.87	6.38	5.37 / 1.52	1.01	0.32 ***
26. Computer labs are adequate and accessible.	6.49	6.07 / 1.27	0.42	6.21	5.50 / 1.54	0.71	0.57 ***
27. The personnel involved in registration are helpful.	6.47	5.97 / 1.32	0.50	6.22	5.49 / 1.45	0.73	0.48 ***
28. Parking lots are well-lighted and secure.	6.33	5.68 / 1.51	0.65	6.06	5.14 / 1.66	0.92	0.54 ***
29. It is an enjoyable experience to be a student on this campus.	6.54	5.83 / 1.43	0.71	6.43	5.44 / 1.57	0.99	0.39 ***
30. Residence hall staff are concerned about me as an individual.	6.26	5.25 / 1.82	1.01	5.84	5.11 / 1.67	0.73	0.14
31. Males and females have equal opportunities to participate in intercollegiate athletics.	6.39	6.29 / 1.26	0.10	5.79	5.58 / 1.52	0.21	0.71 ***

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National Group Means are based on 217956 records.

Institutional Summary

Items: In Sequential Order

Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
32. Tutoring services are readily available.	6.44	6.15 / 1.26	0.29	6.07	5.62 / 1.43	0.45	0.53 ***
33. My academic advisor is knowledgeable about requirements in my major.	6.73	6.16 / 1.40	0.57	6.50	5.77 / 1.52	0.73	0.39 ***
34. I am able to register for classes I need with few conflicts.	6.62	5.57 / 1.67	1.05	6.50	5.19 / 1.74	1.31	0.38 ***
35. The assessment and course placement procedures are reasonable.	6.44	5.90 / 1.38	0.54	6.24	5.43 / 1.44	0.81	0.47 ***
36. Security staff respond quickly in emergencies.	6.63	5.81 / 1.61	0.82	6.39	5.34 / 1.60	1.05	0.47 ***
37. I feel a sense of pride about my campus.	6.22	5.74 / 1.58	0.48	5.96	5.26 / 1.65	0.70	0.48 ***
38. There is an adequate selection of food available in the cafeteria.	6.22	4.75 / 1.98	1.47	6.08	4.26 / 1.94	1.82	0.49 ***
39. I am able to experience intellectual growth here.	6.67	6.15 / 1.19	0.52	6.48	5.74 / 1.36	0.74	0.41 ***
40. Residence hall regulations are reasonable.	6.27	5.46 / 1.76	0.81	5.95	5.00 / 1.70	0.95	0.46 ***
41. There is a commitment to academic excellence on this campus.	6.61	6.09 / 1.24	0.52	6.37	5.61 / 1.41	0.76	0.48 ***
42. There are a sufficient number of weekend activities for students.	5.88	4.93 / 1.85	0.95	5.58	4.70 / 1.77	0.88	0.23 **
43. Admissions counselors respond to prospective students' unique needs and requests.	6.42	5.89 / 1.42	0.53	6.07	5.38 / 1.49	0.69	0.51 ***
44. Academic support services adequately meet the needs of students.	6.46	5.99 / 1.27	0.47	6.19	5.44 / 1.42	0.75	0.55 ***
45. Students are made to feel welcome on this campus.	6.58	6.09 / 1.28	0.49	6.35	5.62 / 1.45	0.73	0.47 ***
46. I can easily get involved in campus organizations.	6.25	5.71 / 1.59	0.54	5.96	5.44 / 1.52	0.52	0.27 ***

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 ** Difference statistically significant at the .01 level
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Institutional Summary

Items: In Sequential Order

Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
47. Faculty provide timely feedback about student progress in a course.	6.53	5.65 / 1.46	0.88	6.34	5.26 / 1.52	1.08	0.39 ***
48. Admissions counselors accurately portray the campus in their recruiting practices.	6.41	5.76 / 1.49	0.65	6.15	5.16 / 1.65	0.99	0.60 ***
49. There are adequate services to help me decide upon a career.	6.51	5.80 / 1.46	0.71	6.29	5.35 / 1.53	0.94	0.45 ***
50. Class change (drop/add) policies are reasonable.	6.38	5.88 / 1.43	0.50	6.14	5.50 / 1.51	0.64	0.38 ***
51. This institution has a good reputation within the community.	6.51	6.23 / 1.20	0.28	6.24	5.59 / 1.54	0.65	0.64 ***
52. The student center is a comfortable place for students to spend their leisure time.	6.26	5.73 / 1.65	0.53	5.92	5.23 / 1.65	0.69	0.50 ***
53. Faculty take into consideration student differences as they teach a course.	6.43	5.64 / 1.54	0.79	6.21	5.22 / 1.54	0.99	0.42 ***
54. Bookstore staff are helpful.	6.25	5.92 / 1.41	0.33	5.83	5.55 / 1.48	0.28	0.37 ***
55. Major requirements are clear and reasonable.	6.65	6.03 / 1.26	0.62	6.43	5.64 / 1.40	0.79	0.39 ***
56. The student handbook provides helpful information about campus life.	6.12	5.83 / 1.44	0.29	5.70	5.27 / 1.51	0.43	0.56 ***
57. I seldom get the "run-around" when seeking information on this campus.	6.33	5.49 / 1.68	0.84	6.10	4.93 / 1.75	1.17	0.56 ***
58. The quality of instruction I receive in most of my classes is excellent.	6.66	5.93 / 1.27	0.73	6.50	5.58 / 1.38	0.92	0.35 ***
59. This institution shows concern for students as individuals.	6.57	5.92 / 1.44	0.65	6.37	5.38 / 1.59	0.99	0.54 ***
60. I generally know what's happening on campus.	6.11	5.48 / 1.58	0.63	5.98	5.21 / 1.59	0.77	0.27 ***
61. Adjunct faculty are competent as classroom instructors.	6.50	5.86 / 1.41	0.64	6.23	5.47 / 1.46	0.76	0.39 ***

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Institutional Summary Items: In Sequential Order

Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
62. There is a strong commitment to racial harmony on this campus.	6.52	5.91 / 1.46	0.61	6.12	5.57 / 1.48	0.55	0.34 ***
63. Student disciplinary procedures are fair.	6.42	5.95 / 1.44	0.47	6.17	5.33 / 1.58	0.84	0.62 ***
64. New student orientation services help students adjust to college.	6.36	5.79 / 1.54	0.57	6.07	5.33 / 1.57	0.74	0.46 ***
65. Faculty are usually available after class and during office hours.	6.52	6.18 / 1.16	0.34	6.33	5.76 / 1.33	0.57	0.42 ***
66. Tuition paid is a worthwhile investment.	6.60	5.48 / 1.60	1.12	6.45	4.92 / 1.74	1.53	0.56 ***
67. Freedom of expression is protected on campus.	6.56	6.01 / 1.42	0.55	6.27	5.47 / 1.55	0.80	0.54 ***
68. Nearly all of the faculty are knowledgeable in their field.	6.72	6.27 / 1.11	0.45	6.54	5.89 / 1.29	0.65	0.38 ***
69. There is a good variety of courses provided on this campus.	6.60	5.92 / 1.38	0.68	6.41	5.51 / 1.50	0.90	0.41 ***
70. Graduate teaching assistants are competent as classroom instructors.	6.44	5.95 / 1.37	0.49	6.06	5.38 / 1.45	0.68	0.57 ***
71. Channels for expressing student complaints are readily available.	6.35	5.21 / 1.83	1.14	6.11	4.90 / 1.73	1.21	0.31 ***
72. On the whole, the campus is well-maintained.	6.51	6.05 / 1.34	0.46	6.32	5.72 / 1.43	0.60	0.33 ***
73. Student activities fees are put to good use.	6.32	5.26 / 1.74	1.06	6.11	4.82 / 1.72	1.29	0.44 ***
74. Campus item 1							
75. Campus item 2							
76. Campus item 3							
77. Campus item 4							

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Institutional Summary
Items: In Sequential Order

Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
78. Campus item 5							
79. Campus item 6							
80. Campus item 7							
81. Campus item 8							
82. Campus item 9							
83. Campus item 10							
84. Institution's commitment to part-time students?		5.85 / 1.42			5.31 / 1.50		0.54 ***
85. Institution's commitment to evening students?		5.79 / 1.44			5.30 / 1.52		0.49 ***
86. Institution's commitment to older, returning learners?		5.83 / 1.50			5.44 / 1.47		0.39 ***
87. Institution's commitment to under-represented populations?		5.84 / 1.50			5.33 / 1.53		0.51 ***
88. Institution's commitment to commuters?		5.66 / 1.58			5.16 / 1.65		0.50 ***
89. Institution's commitment to students with disabilities?		5.75 / 1.60			5.51 / 1.52		0.24 ***
90. Cost as factor in decision to enroll.	6.41			6.13			
91. Financial aid as factor in decision to enroll.	6.48			6.24			
92. Academic reputation as factor in decision to enroll.	6.28			6.14			
93. Size of institution as factor in decision to enroll.	5.85			5.48			
94. Opportunity to play sports as factor in decision to enroll.	3.98			3.89			
95. Recommendations from family/friends as factor in decision to enroll.	5.10			4.92			

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Institutional Summary

Items: In Sequential Order

Item	Dominican University - SSI			National Four-Year Privates			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
96. Geographic setting as factor in decision to enroll.	5.99			5.51			
97. Campus appearance as factor in decision to enroll.	5.72			5.53			
98. Personalized attention prior to enrollment as factor in decision to enroll.	5.91			5.70			

National Group Means are based on 217956 records.

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Institutional Summary

Summary Items

Summary Item	Dominican University - SSI	National Four-Year Privates	Mean Difference
So far, how has your college experience met your expectations? 1=Much worse than expected 2=Quite a bit worse than I expected 3=Worse than I expected 4=About what I expected 5=Better than I expected 6=Quite a bit better than I expected 7=Much better than expected	Average: 4.99 1% 2% 7% 27% 26% 16% 18%	Average: 4.62 2% 3% 11% 32% 24% 13% 12%	0.37
Rate your overall satisfaction with your experience here thus far. 1=Not satisfied at all 2=Not very satisfied 3=Somewhat dissatisfied 4=Neutral 5=Somewhat satisfied 6=Satisfied 7=Very satisfied	Average: 5.57 0% 3% 6% 6% 17% 38% 25%	Average: 5.25 2% 4% 8% 11% 18% 36% 18%	0.32
All in all, if you had to do it over, would you enroll here again? 1=Definitely not 2=Probably not 3=Maybe not 4=I don't know 5=Maybe yes 6=Probably yes 7=Definitely yes	Average: 5.54 4% 5% 5% 5% 11% 30% 36%	Average: 5.17 5% 7% 6% 11% 12% 26% 30%	0.37