

AY 2018-2019 Graduating Student Survey Results

Office of Institutional Effectiveness



Overview of Project

- An exit survey for graduating students given 2-4 weeks prior to August, January, and May graduation dates.
- Focused on student experience and future plans.



Response Rates

Graduating Student Survey - Class of 2018-2019

Level	Population	Respondents	Response Rate AY1819	Response Rate AY1718
Undergrad	467	339	73%	72%
BCHS	96	48	50%	50%
BSB	78	59	76%	86%
RCAS	257	204	79%	74%
SOE*	21	17	81%	100%
SOIS	4	2	50%	na
CASS-UG	11	9	82%	82%
Graduate	343	296	86%	79%
BCHS	47	30	64%	40%
BSB	82	74	90%	80%
SOE	45	39	87%	81%
SOIS	85	72	85%	81%
SSW	77	74	96%	81%
CASS	7	7	100%	67%
Total	803	635	79%	75%

* SOE only include students with major of EC or ELEM



Undergraduate Results

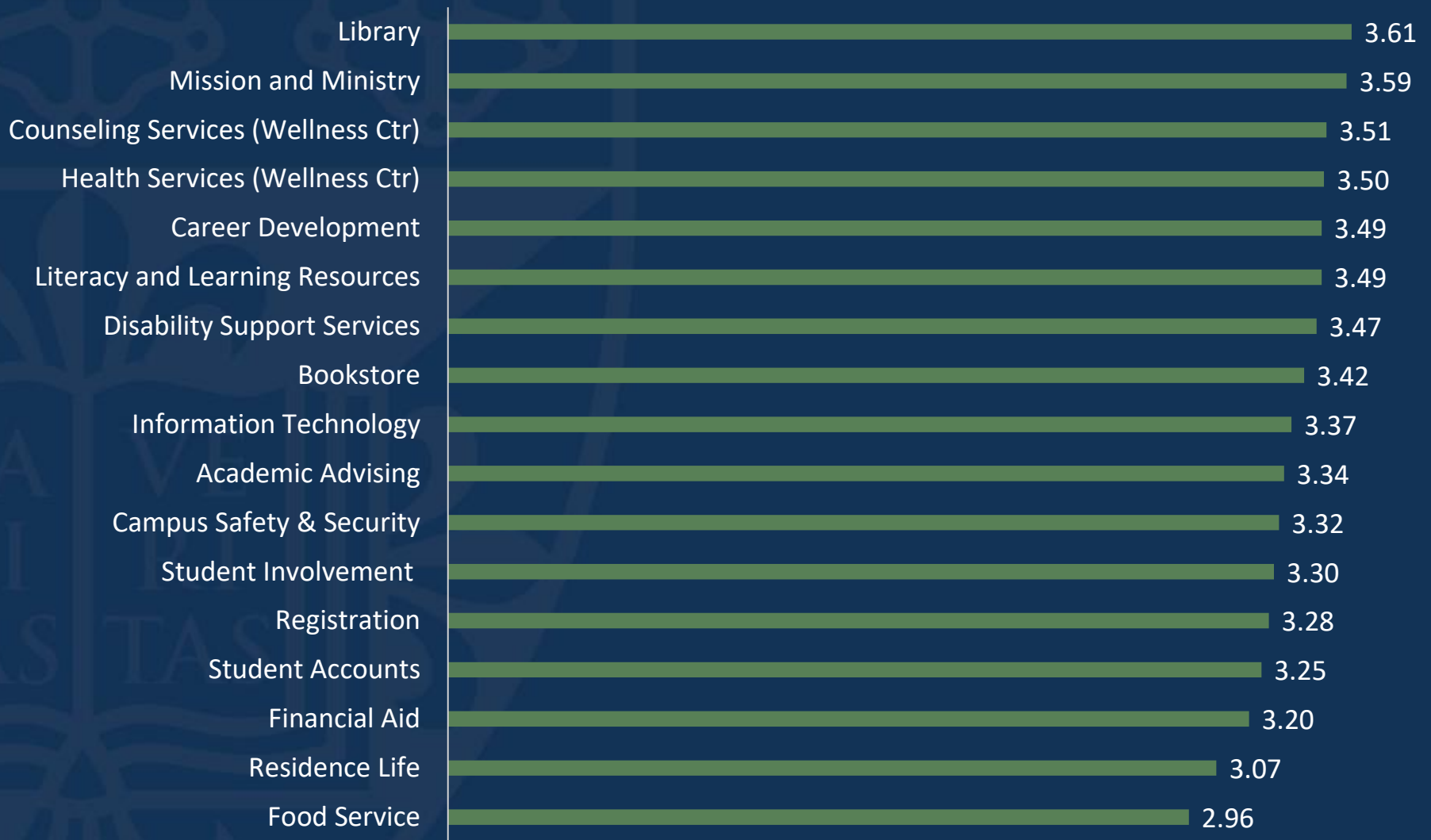


Satisfaction with Services - UG

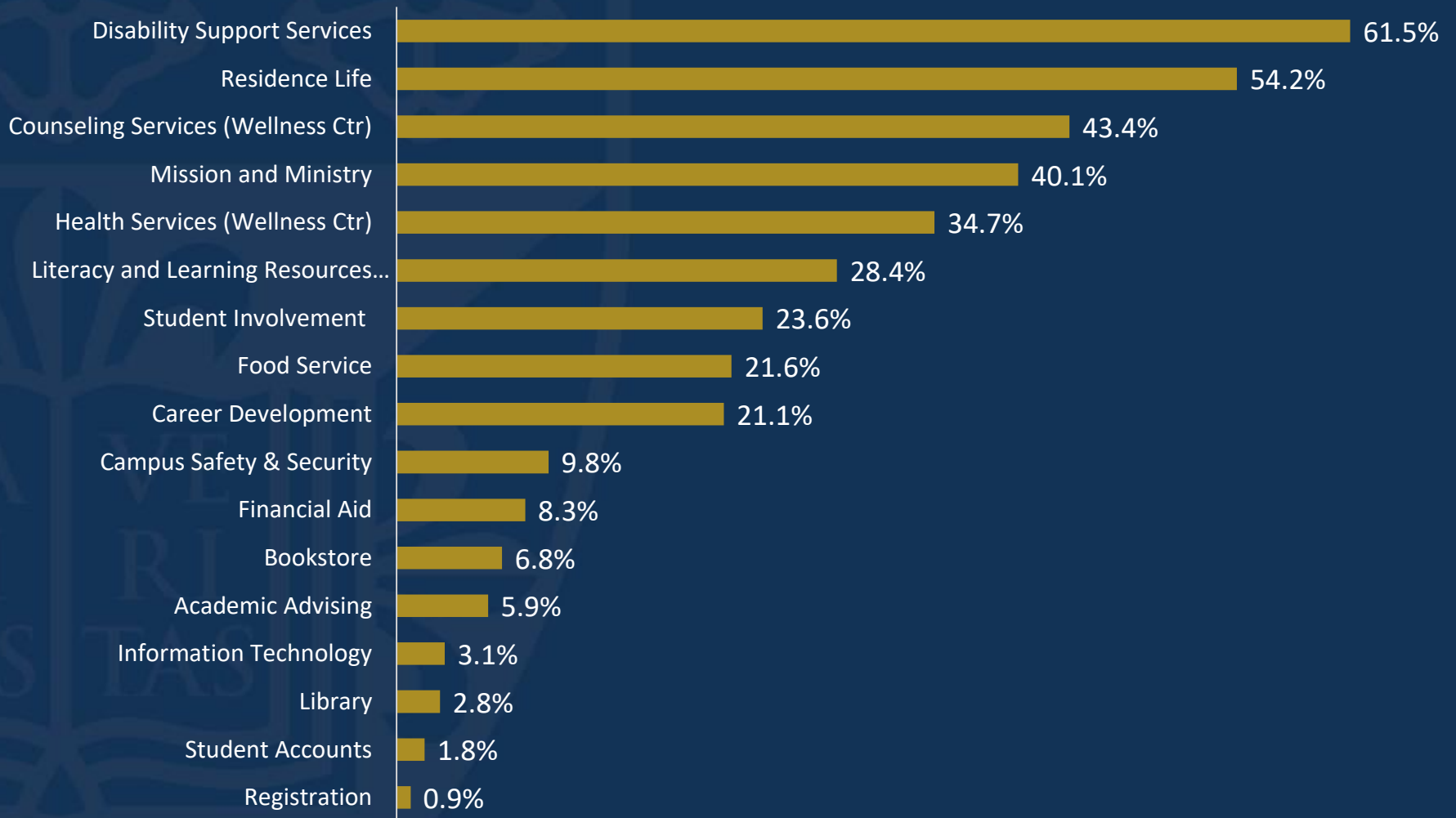
- Overall Satisfaction with Services
 - 92% of undergraduates were very/somewhat satisfied with the overall quality of student services at Dominican
 - The highest rated services were:
 - Library
 - Mission and Ministry
 - Counseling and Health Services (Wellness Center)
 - Career Development
 - Literacy and Learning Resources (tutoring)
 - The lowest rated services were:
 - Food Services
 - Financial Aid
 - Residence Life
 - Student Account



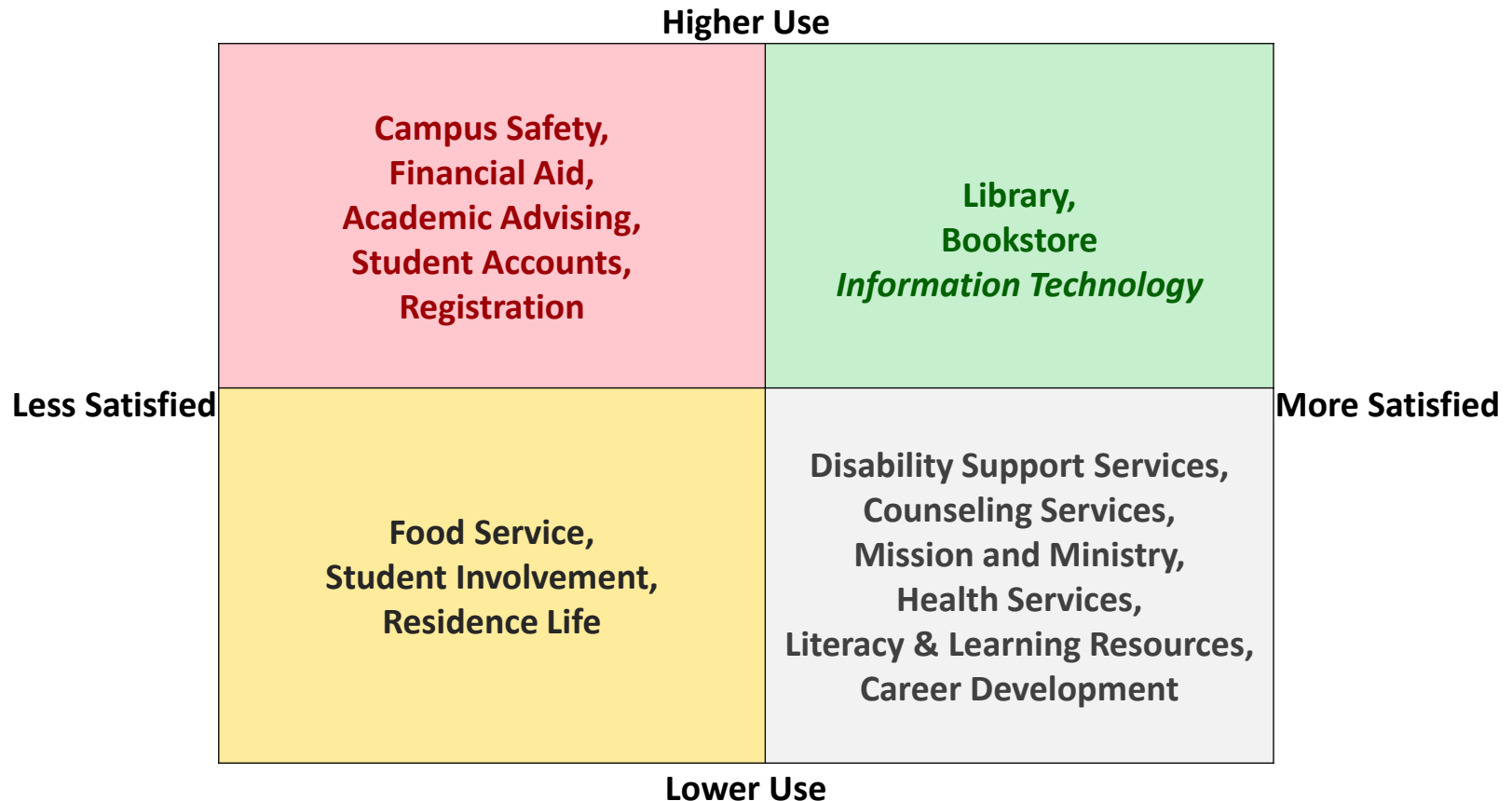
Mean Satisfaction with Services - UG



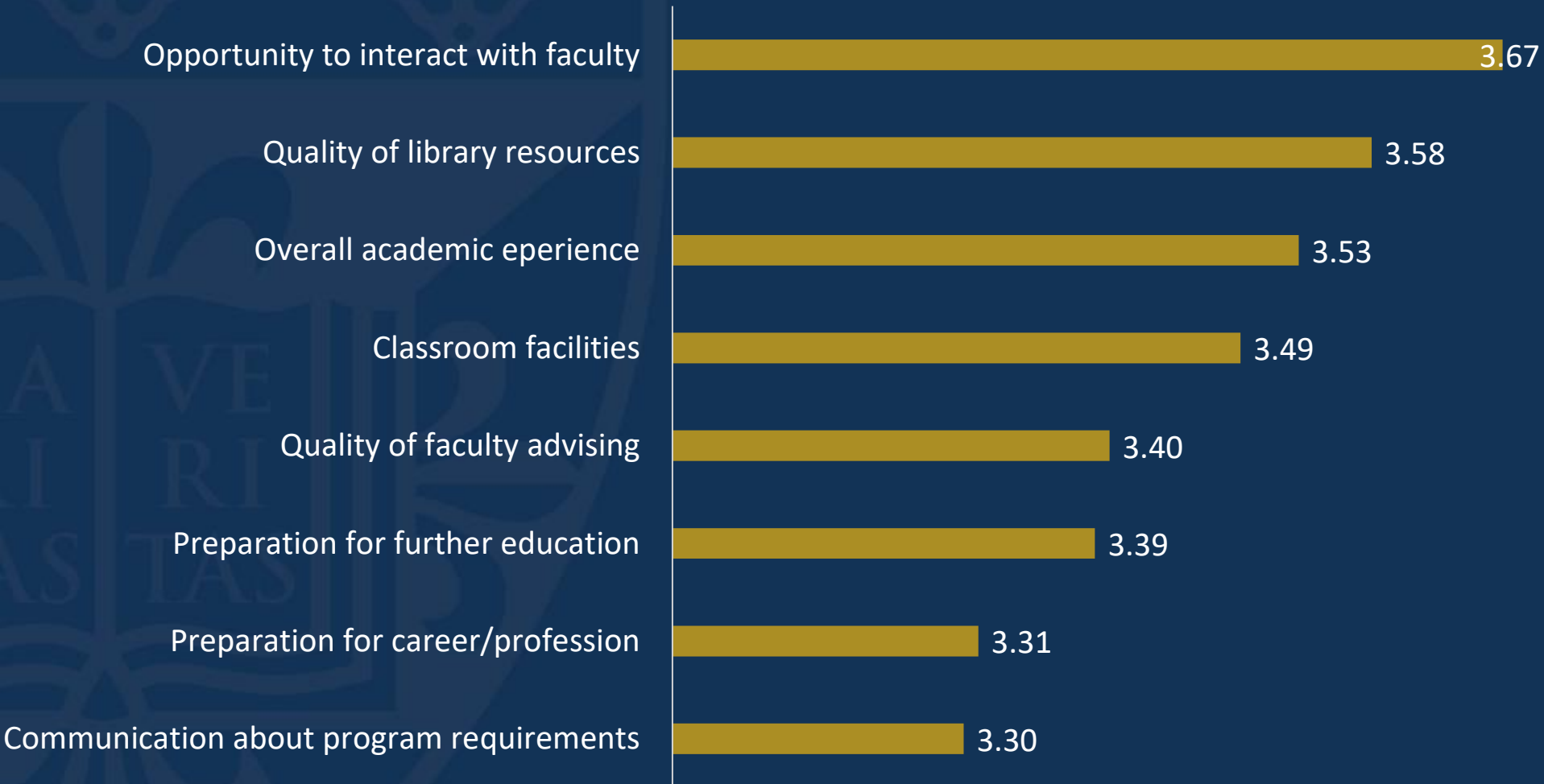
Percent 'Did Not Use' Service - UG



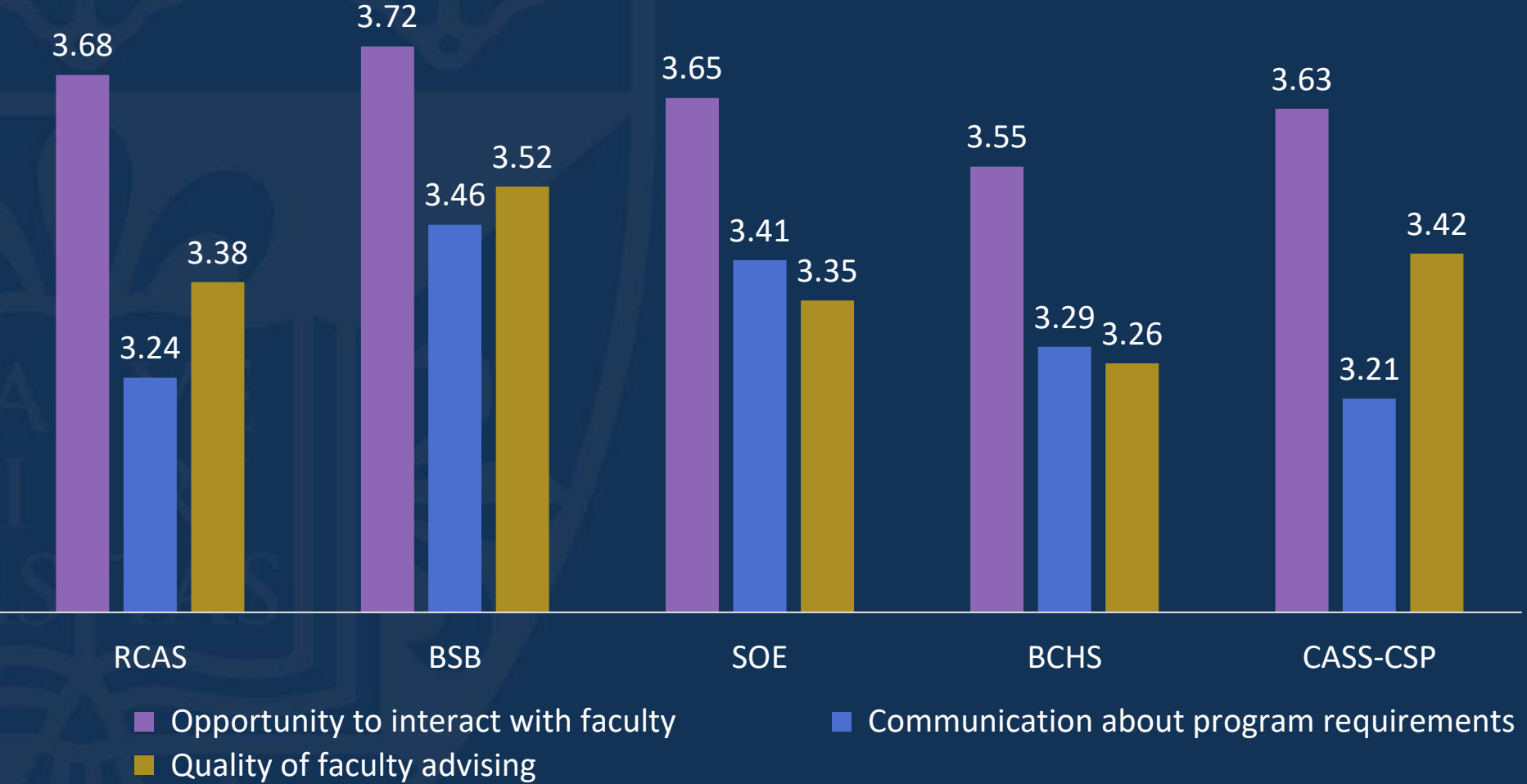
AY19 GSS- Undergraduate Ratings of Service - Quadrants



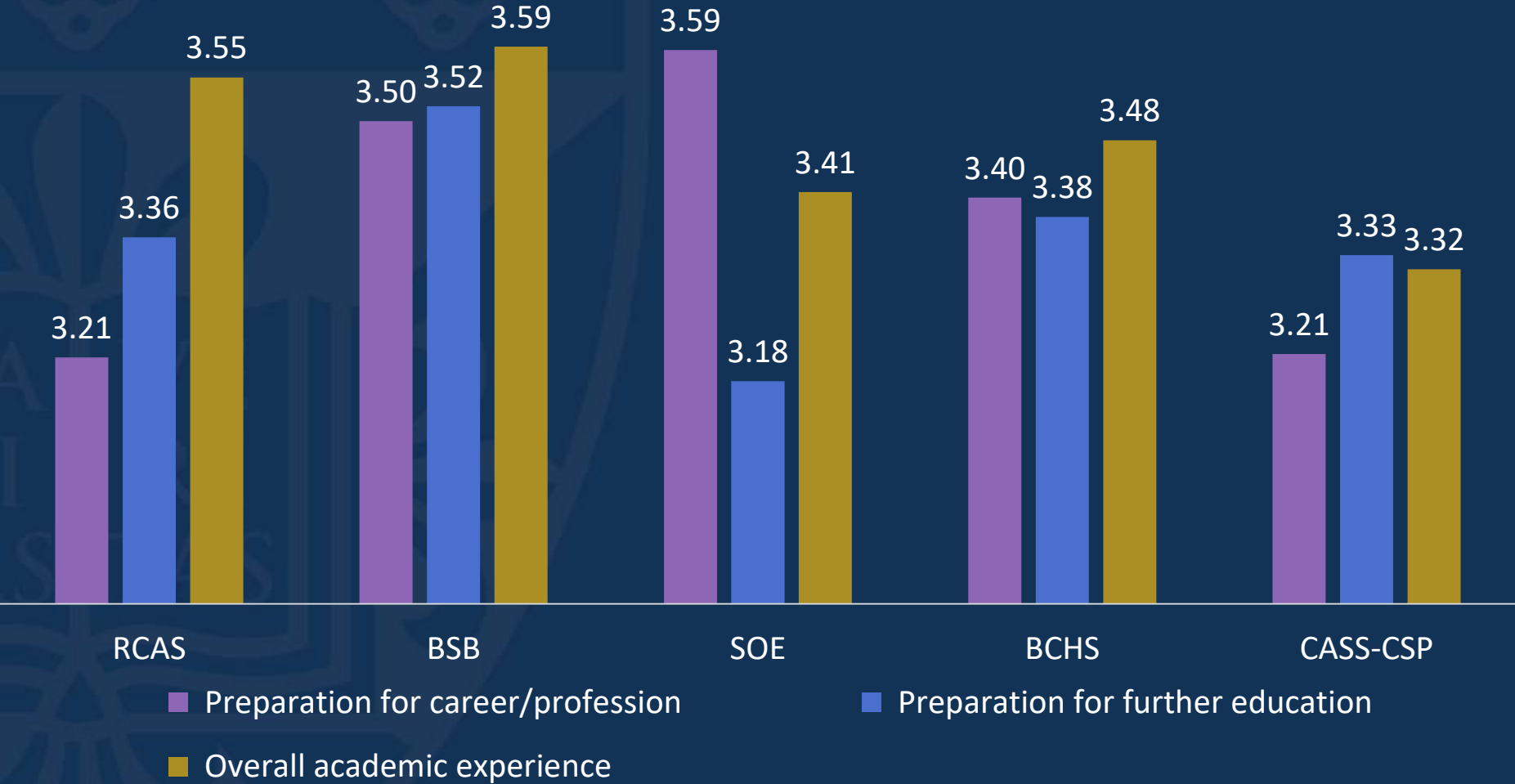
Satisfaction with Aspects of the Undergraduate Academic Experience



Satisfaction with Aspects of the Academic Experience by School



Satisfaction with Aspects of the Academic Experience by School



Agreement Concerning Value of Undergraduate Academic Experience

3.78



3.39



3.22



2.94



Courses in my Major Program

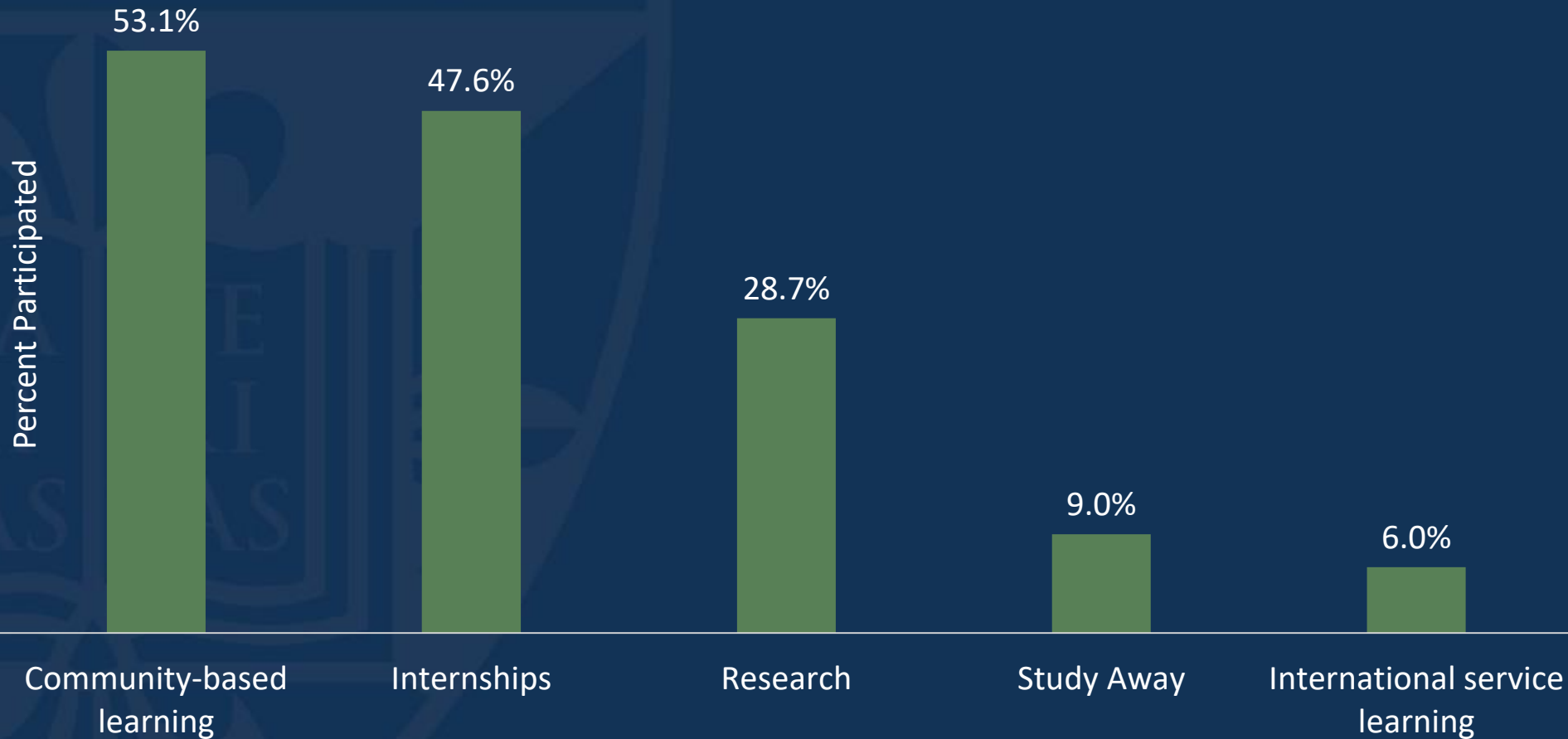
Core Curriculum

Non-major Elective courses

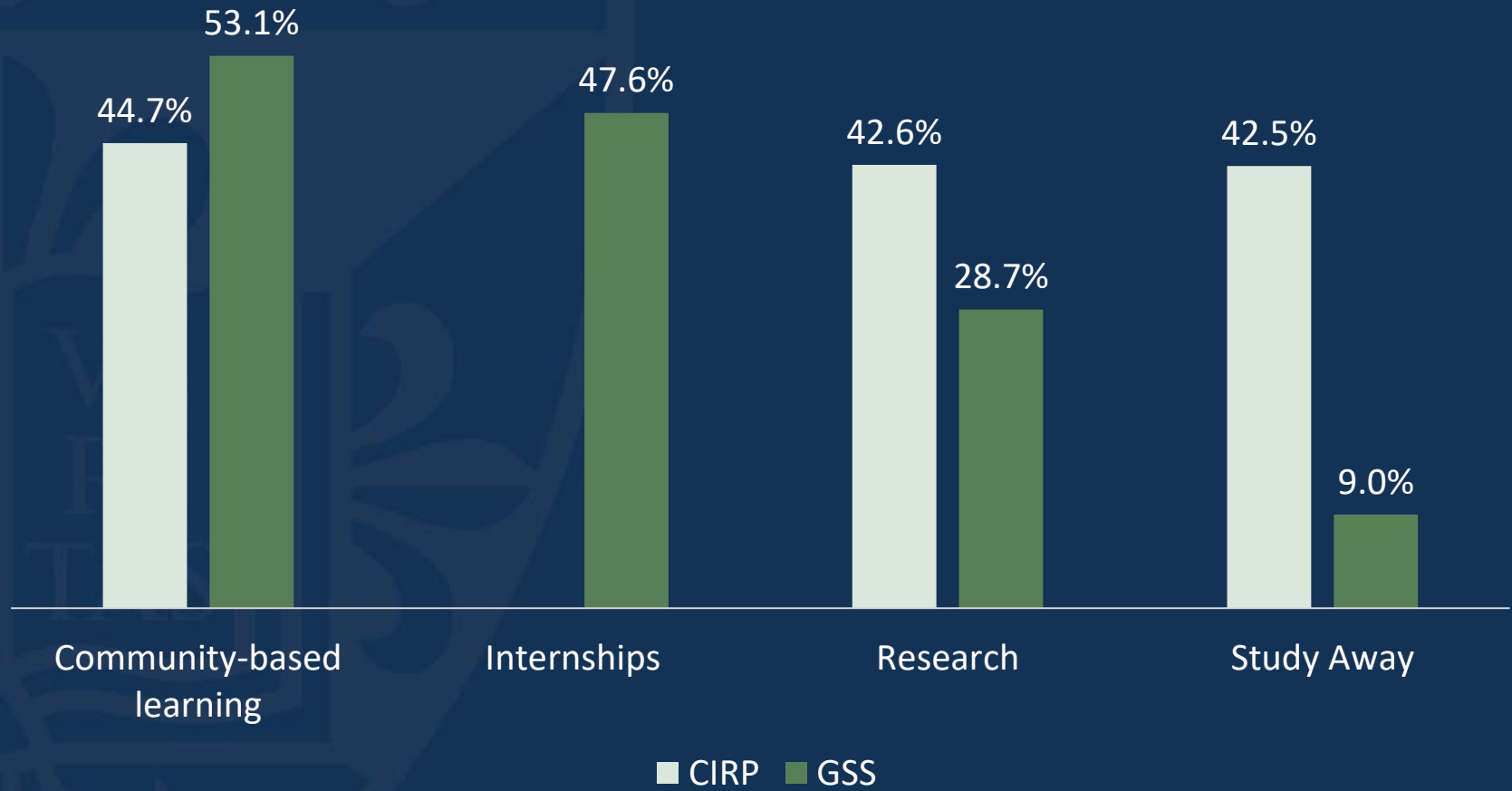
The Arts and Science Seminars



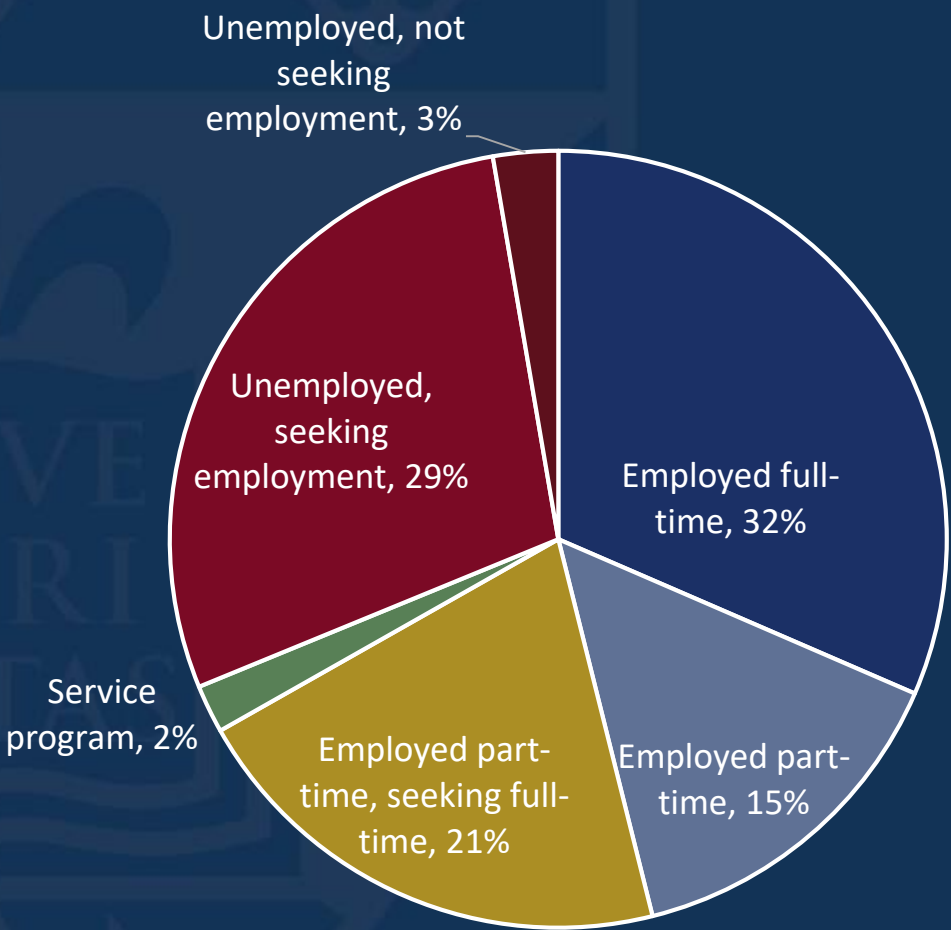
UG Participation Rates: Experiential Learning Programs



UG Expected and Actual Participation Rates: Experiential Learning Programs

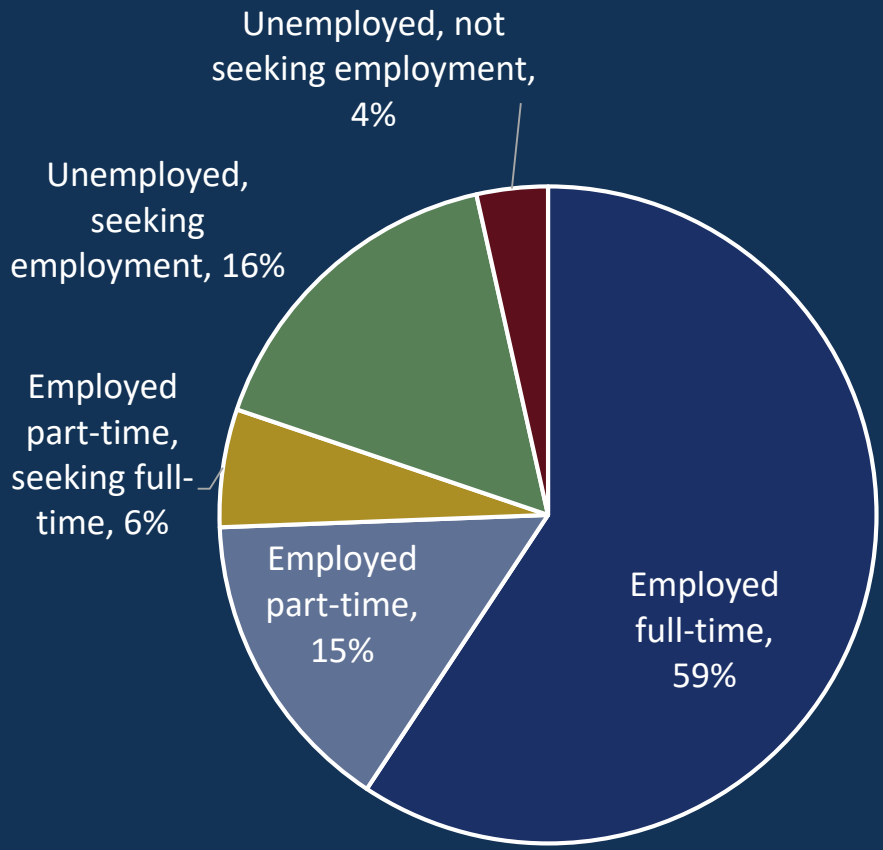
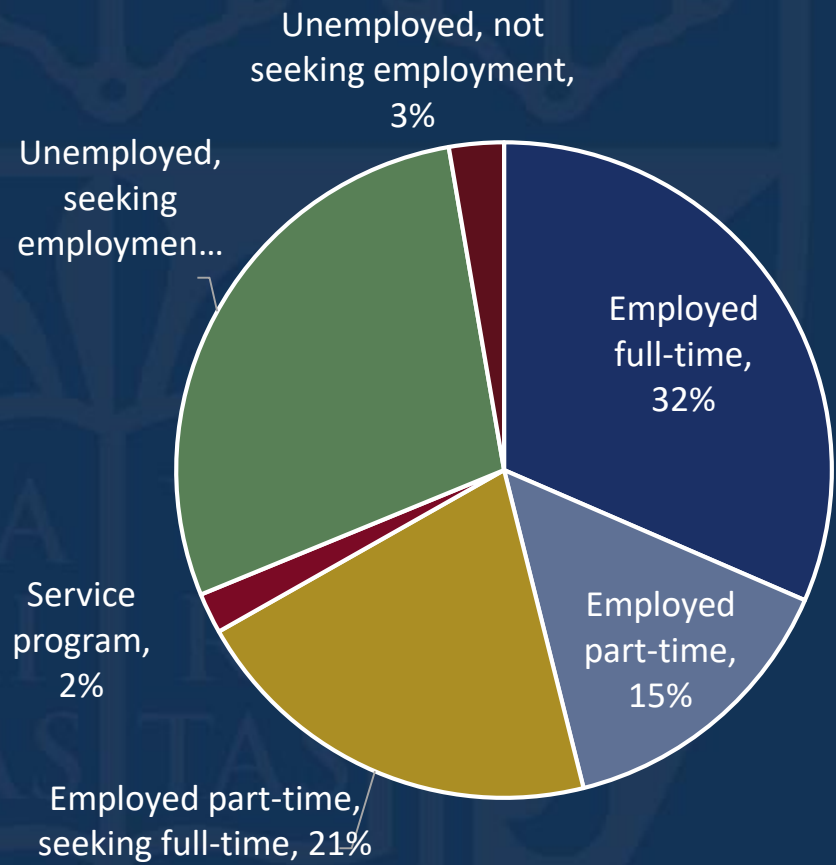


Employment Status Upon Graduation - Undergraduates



Average Salary: \$34,193

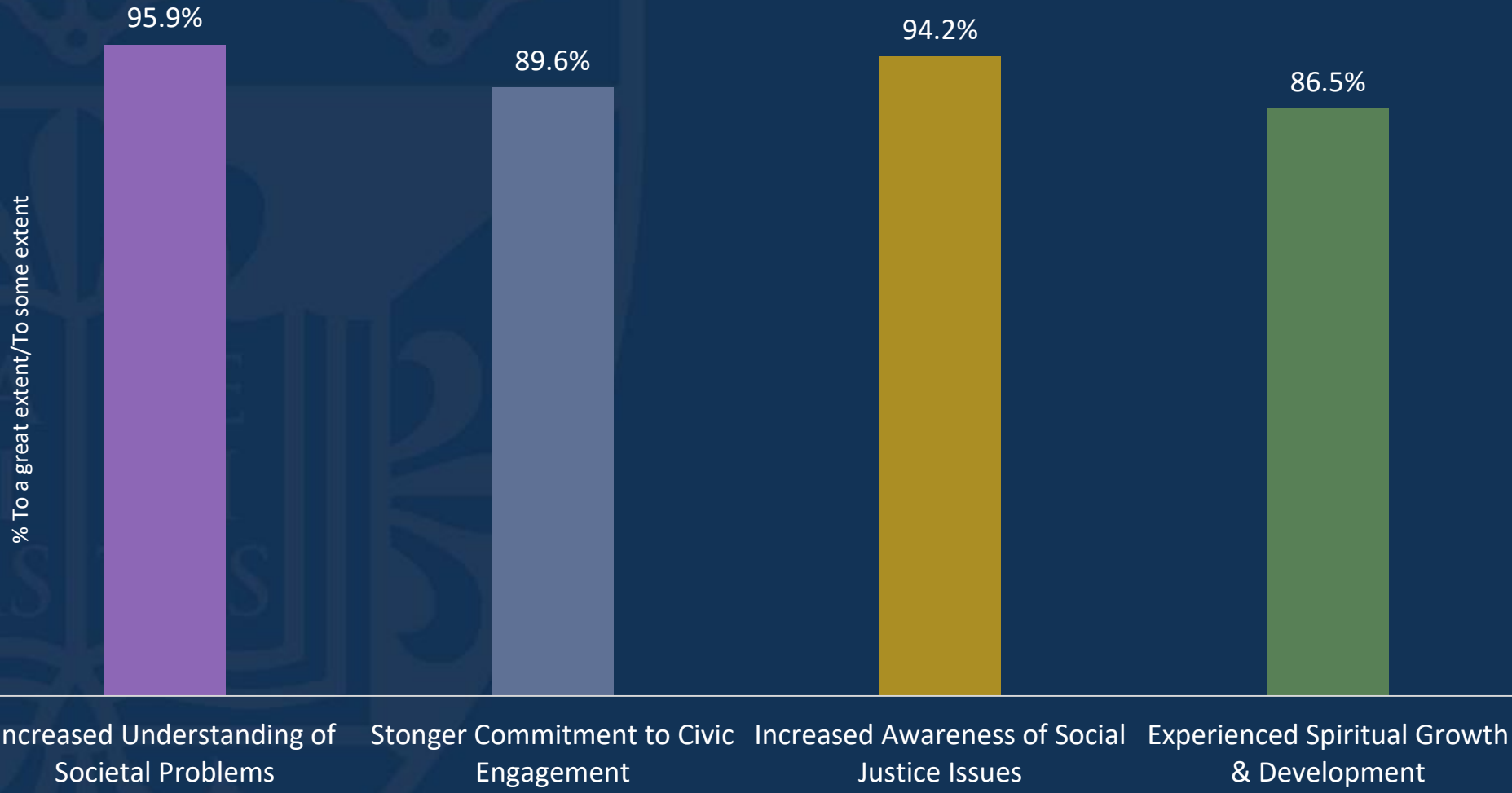
Employment Status Upon Graduation vs. Within 1-Year of Graduation - Undergraduates



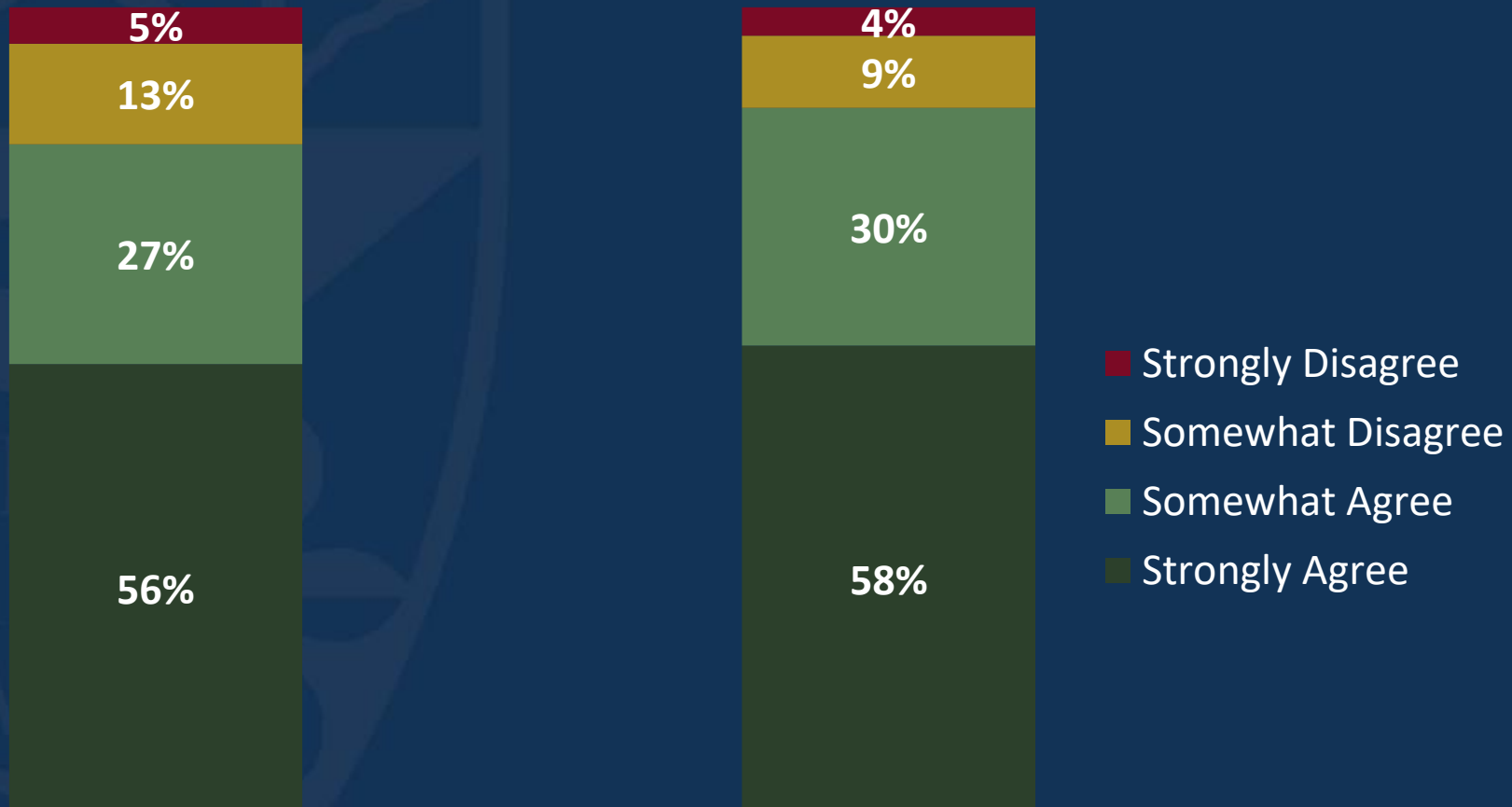
Average Salary: \$34,193

Average Salary: \$37,069

Impact of Dominican Undergraduate Experience on Mission-Related Goals



Overall Ratings - Undergraduate

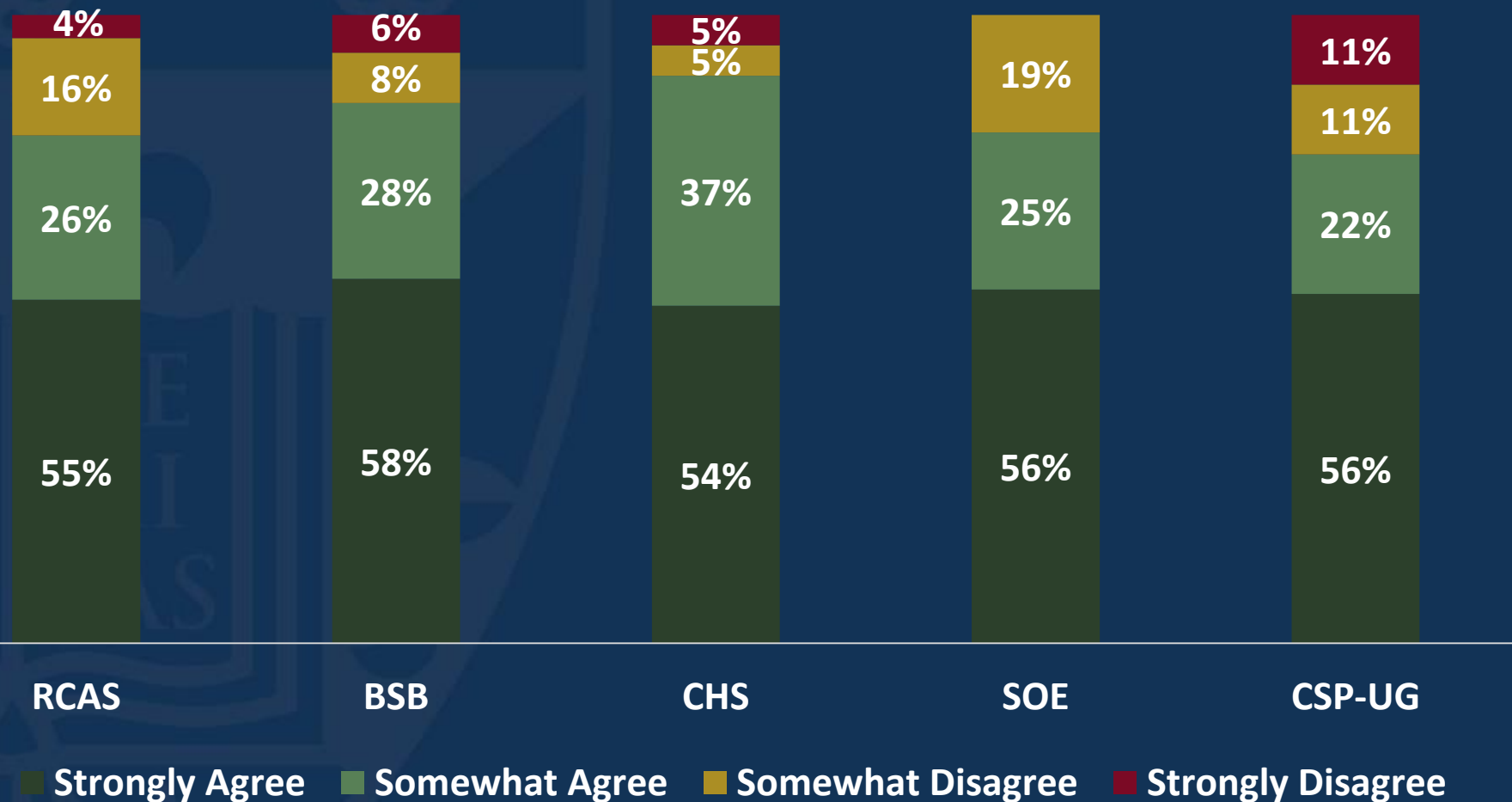


If I could start over, I would attend Dominican University again

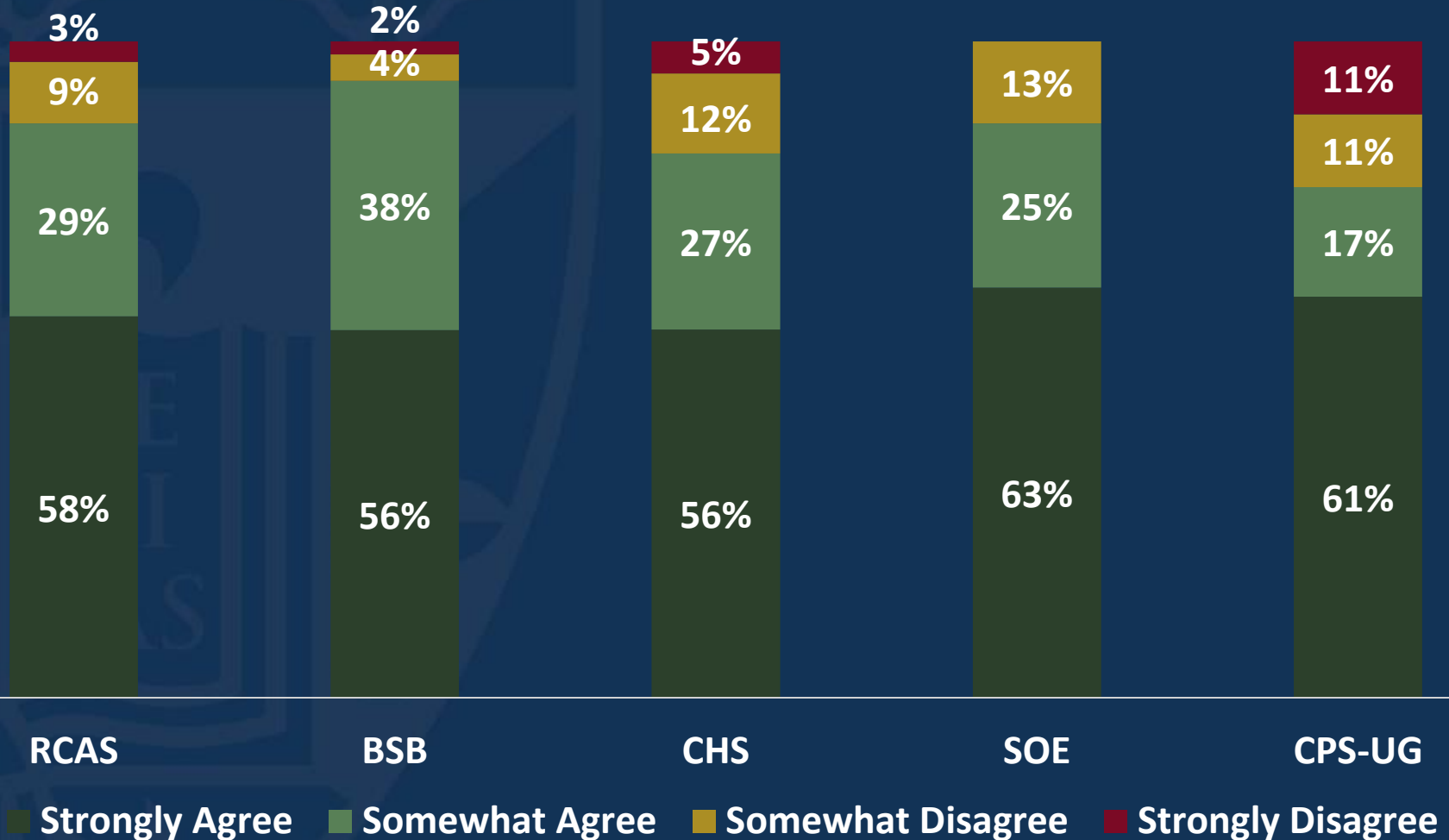
I would recommend Dominican to others



If you could start over, would you attend DU again? Undergraduate by Colleges



Would you recommend DU to others? Undergraduate



Graduate Results

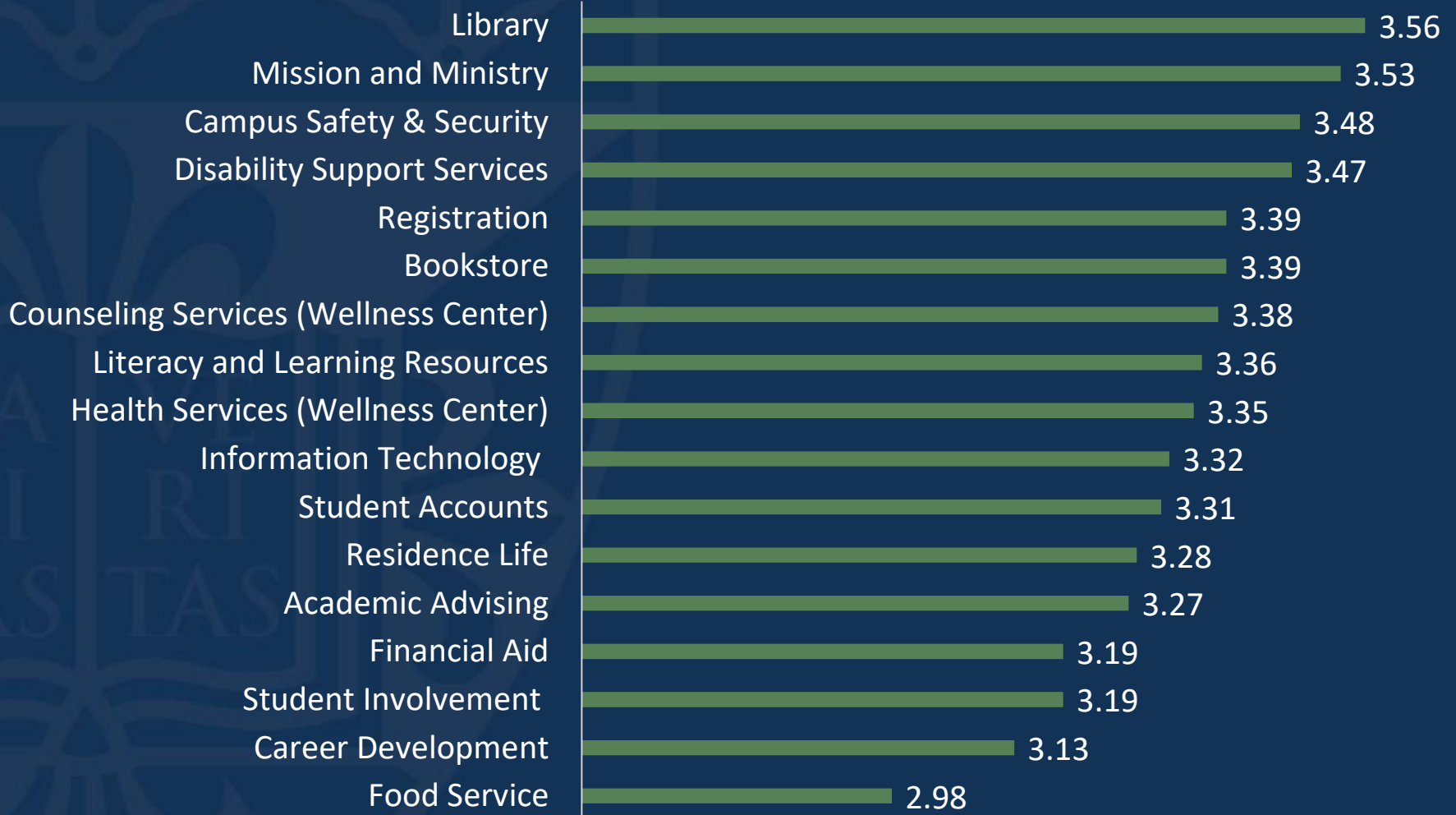


Satisfaction with Services - GR

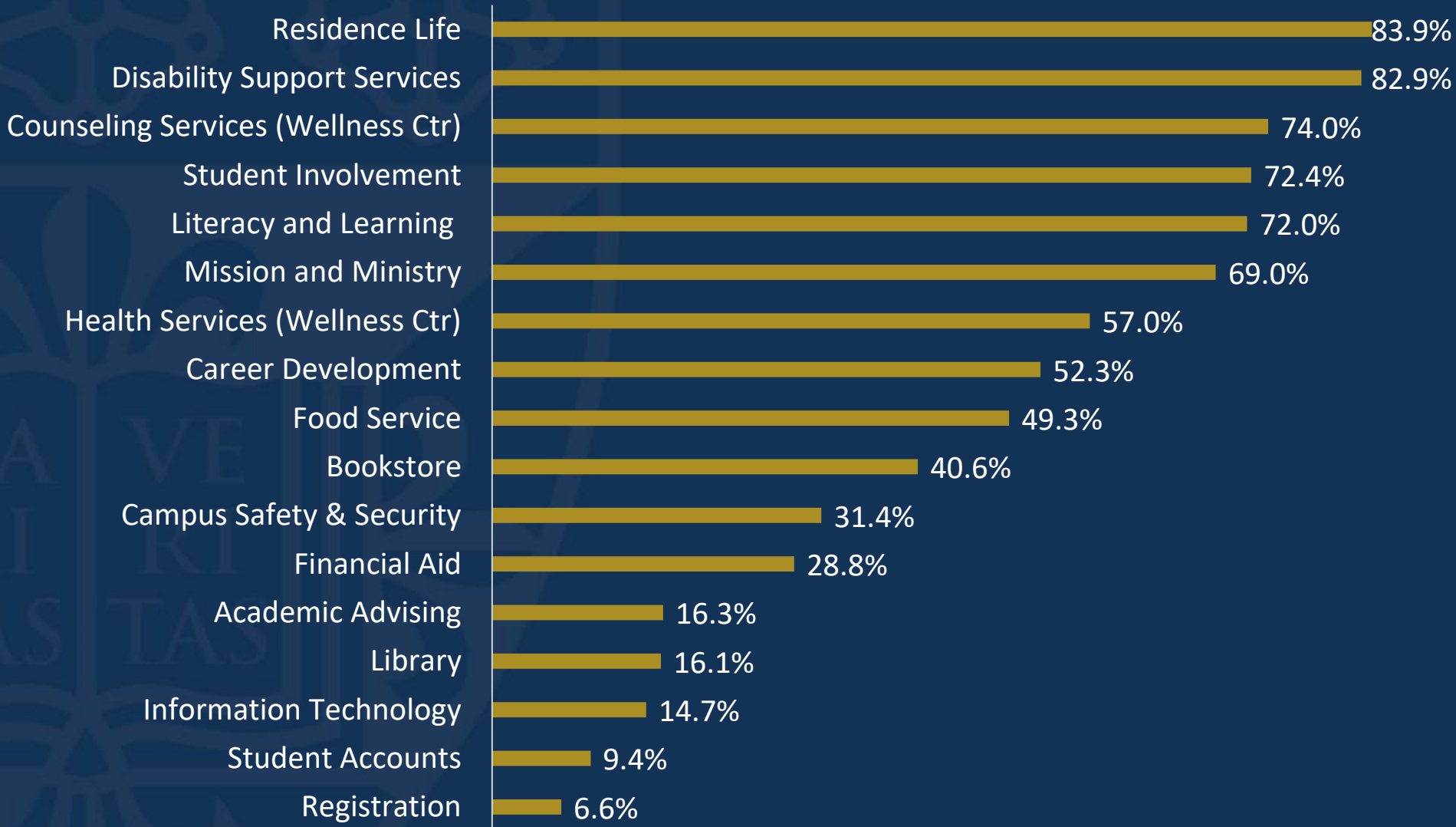
- Overall Satisfaction with Services
 - 84% of graduate-level student were very/somewhat satisfied with the overall quality of student services at Dominican
 - The highest rated services were:
 - Library
 - Mission and Ministry
 - Campus Safety and Security
 - Buildings and Grounds
 - Disability Support Services
 - The lowest rated services were:
 - Food Services
 - Career Development
 - Student Involvement
 - Financial Aid



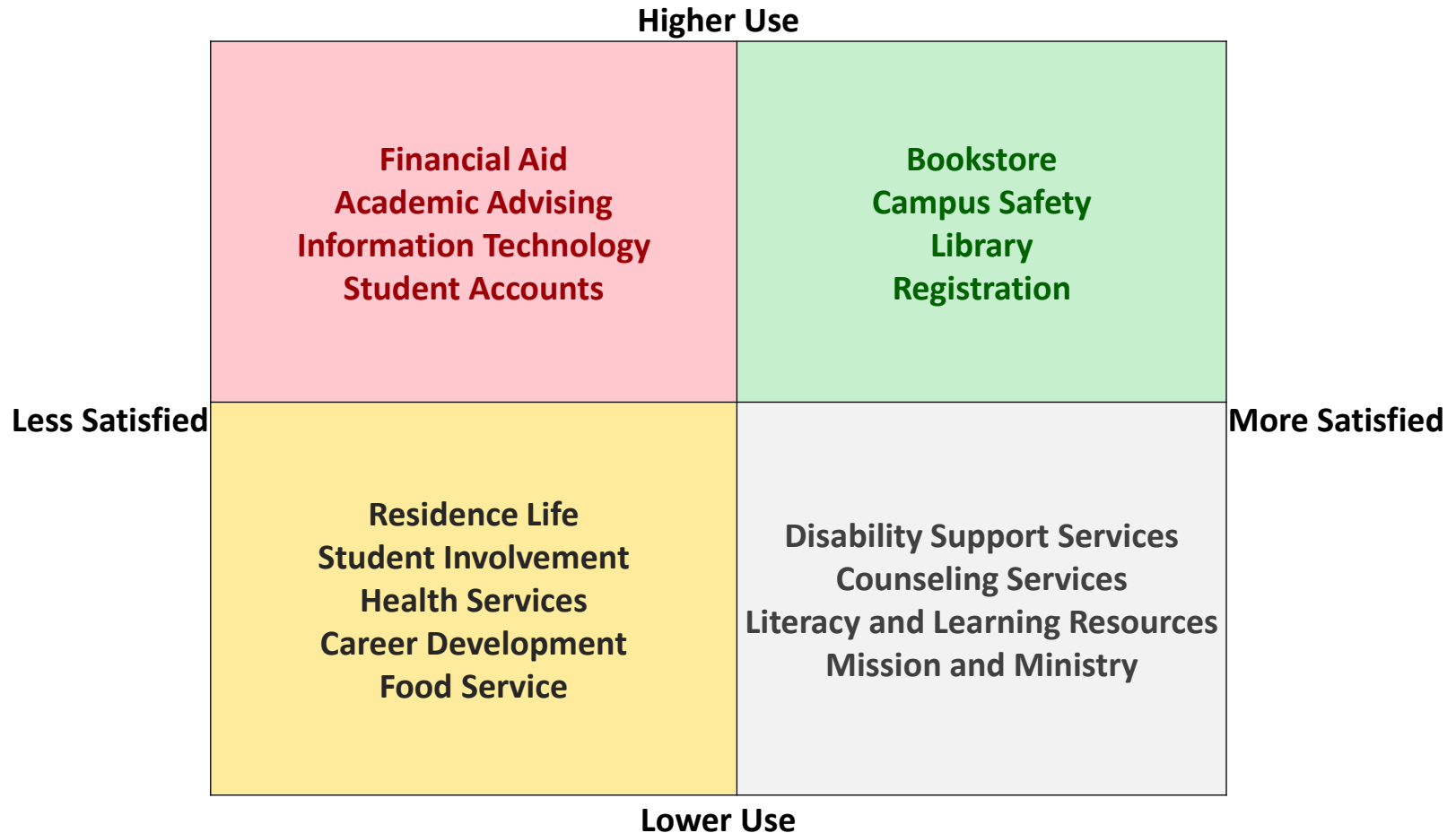
Mean Satisfaction with Services – Graduate Students



Percent 'Did Not Use' Service - GR



AY19 Graduate Student Ratings of Service - Quadrants



Comparing UG to GR Satisfaction by Use Quadrants

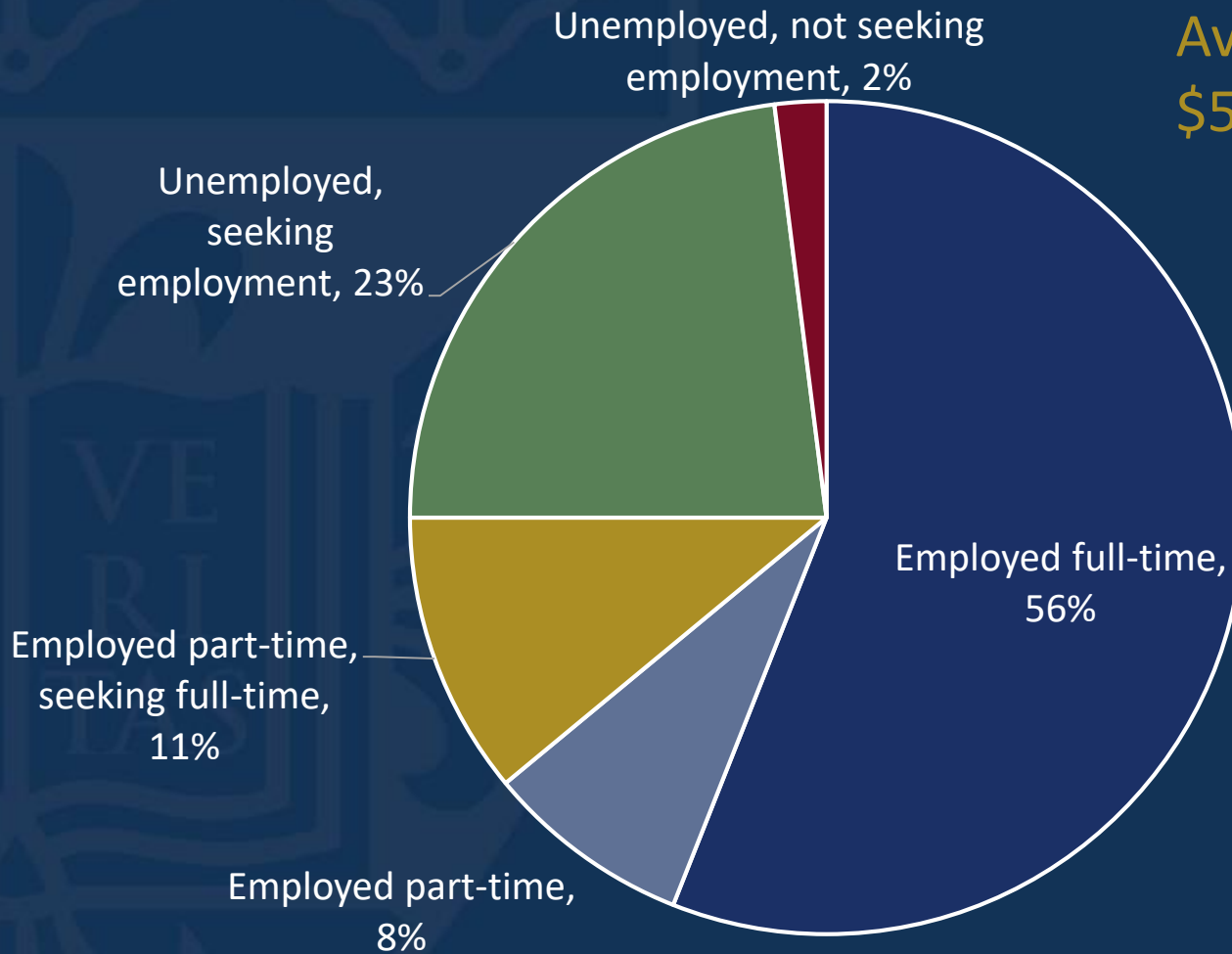
<p>Campus Safety, Financial Aid, Academic Advising, Student Accounts, Registration</p>	<p>Library, Bookstore <i>Information Technology</i></p>	<p>Financial Aid Academic Advising Information Technology Student Accounts</p>	<p>Bookstore Campus Safety Library Registration</p>
<p>Food Service, Student Involvement, Residence Life</p>	<p>Disability Support Services, Counseling Services, Mission and Ministry, Health Services, Literacy & Learning Resources, Career Development</p>	<p>Residence Life Student Involvement Health Services Career Development Food Service</p>	<p>Disability Support Services Counseling Services Literacy and Learning Resources Mission and Ministry</p>

Undergraduate Students

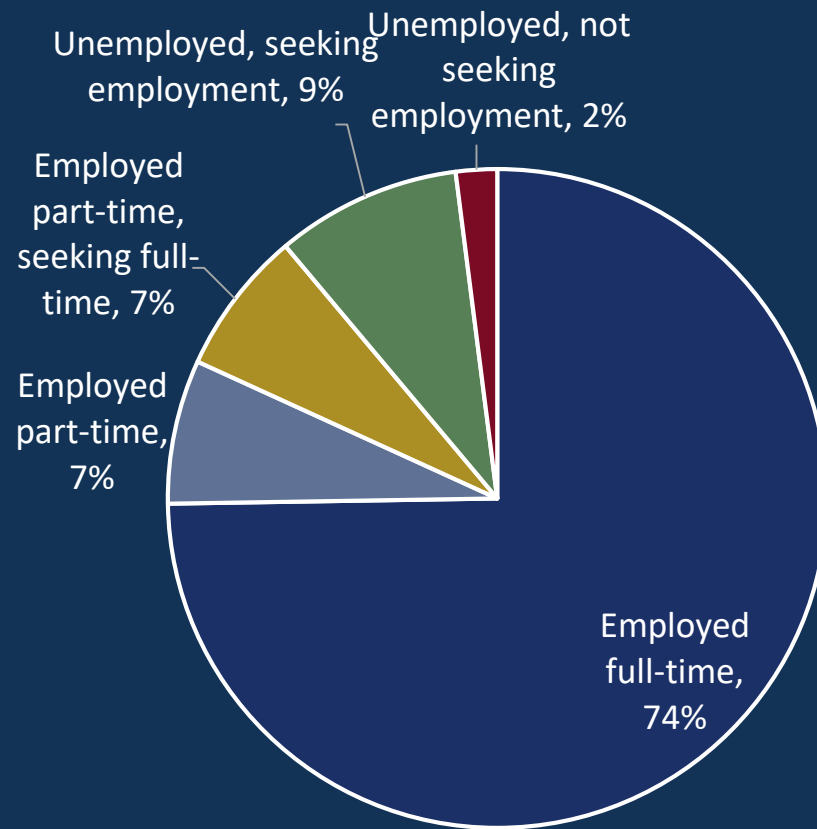
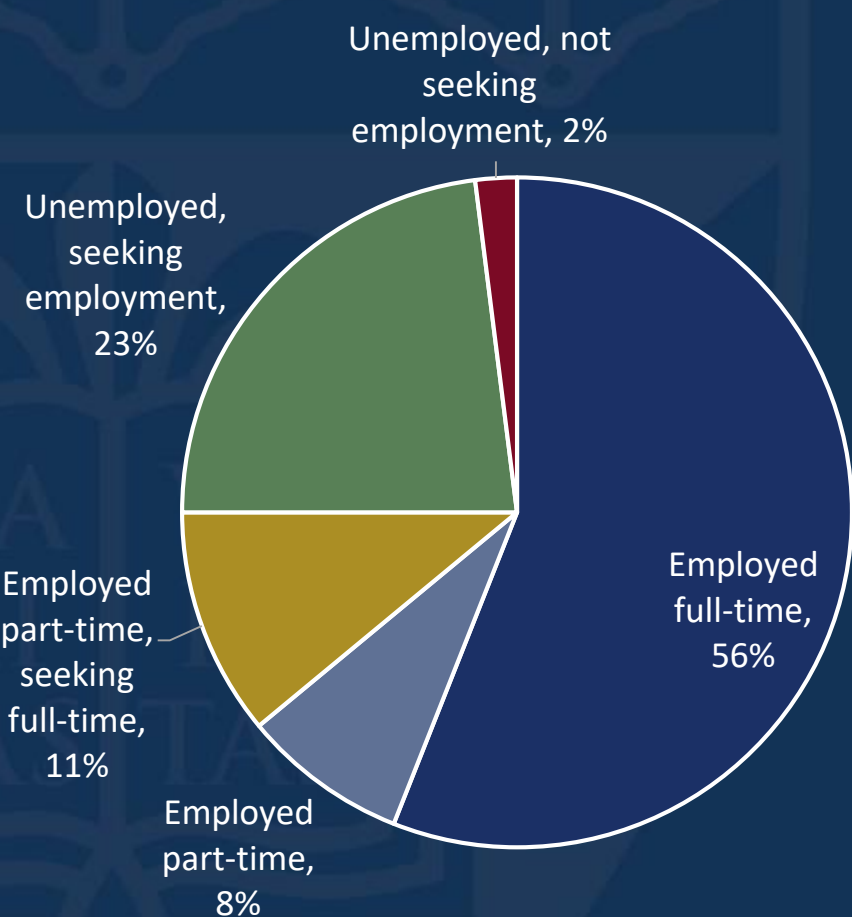
Graduate Students

Employment Status Upon Graduation - Graduate Students

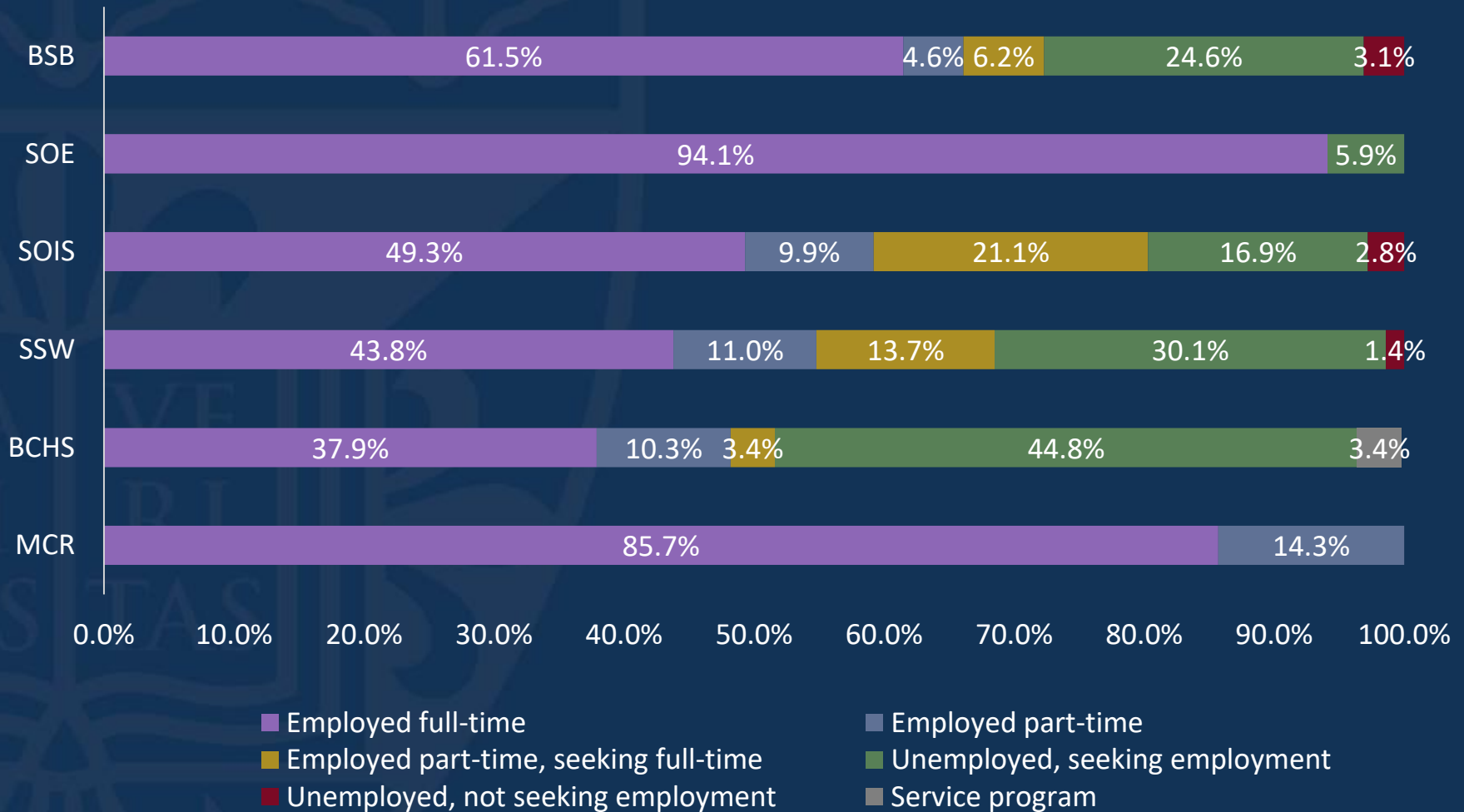
Average Salary:
\$57,380



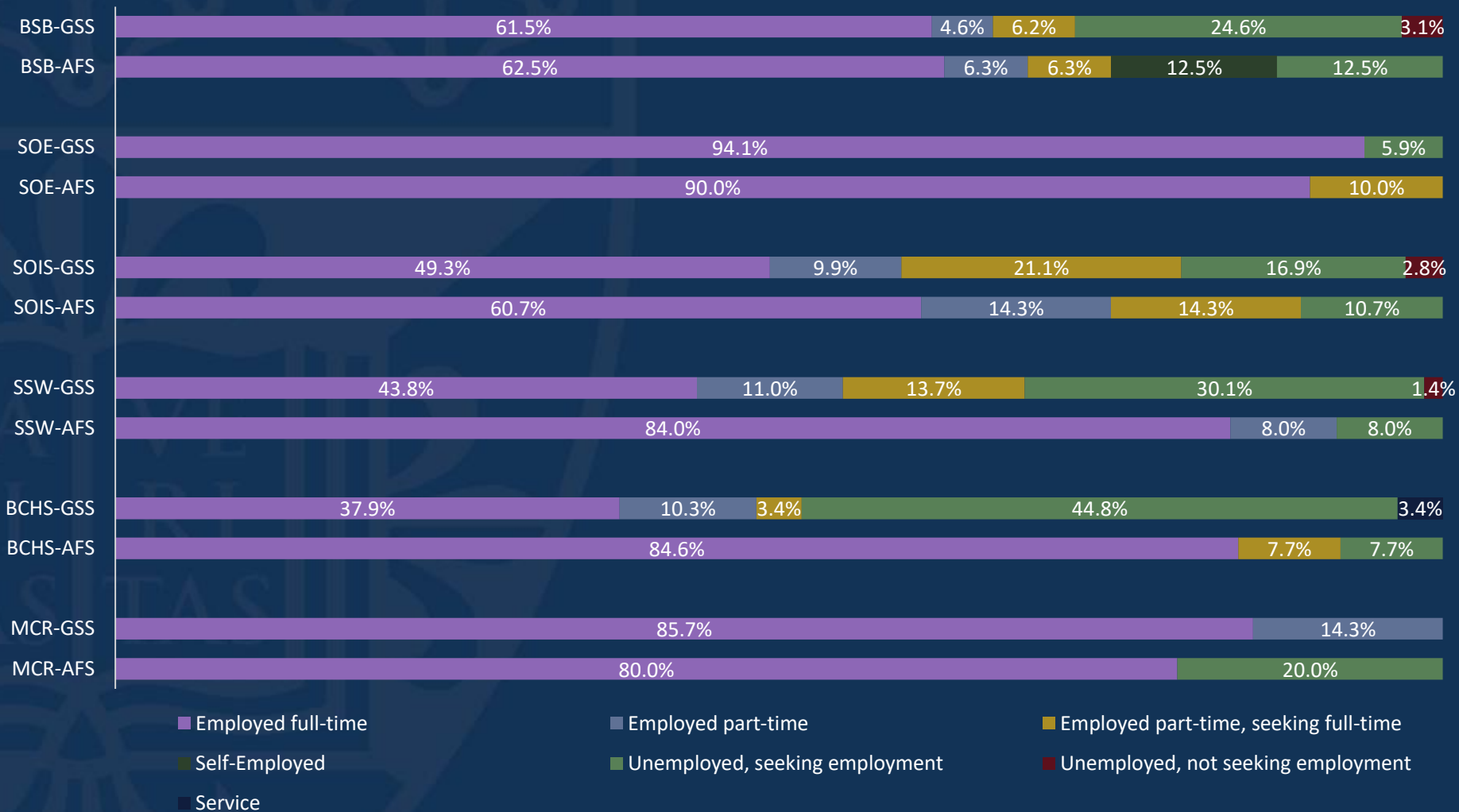
Employment Status Upon Graduation vs. Within 1-Year of Graduation* – GR



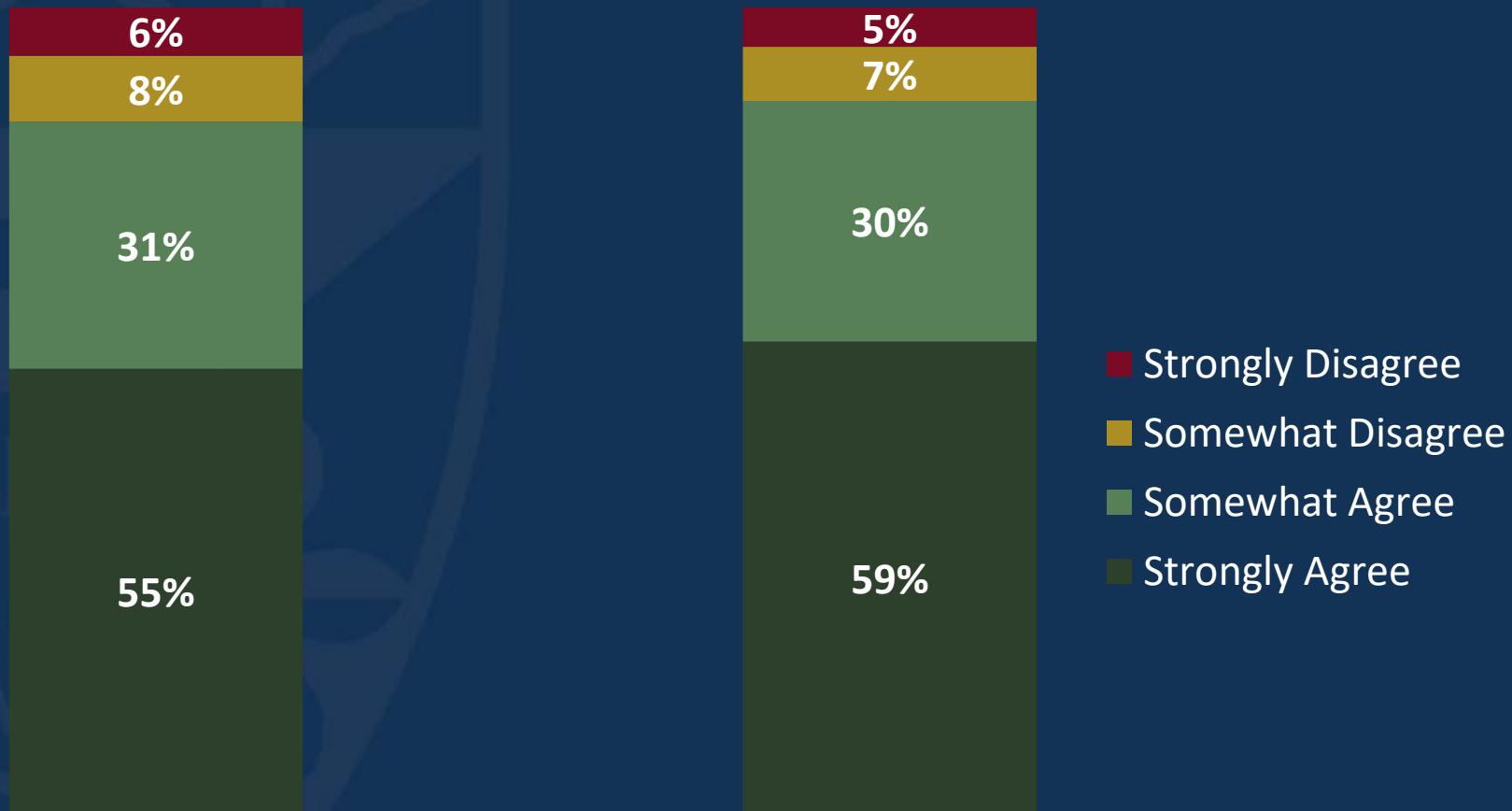
Employment Status Upon Graduation - Graduate Students



Employment Status Upon Graduation and within 1-Year after Graduation* - GR



Overall Ratings - Graduate

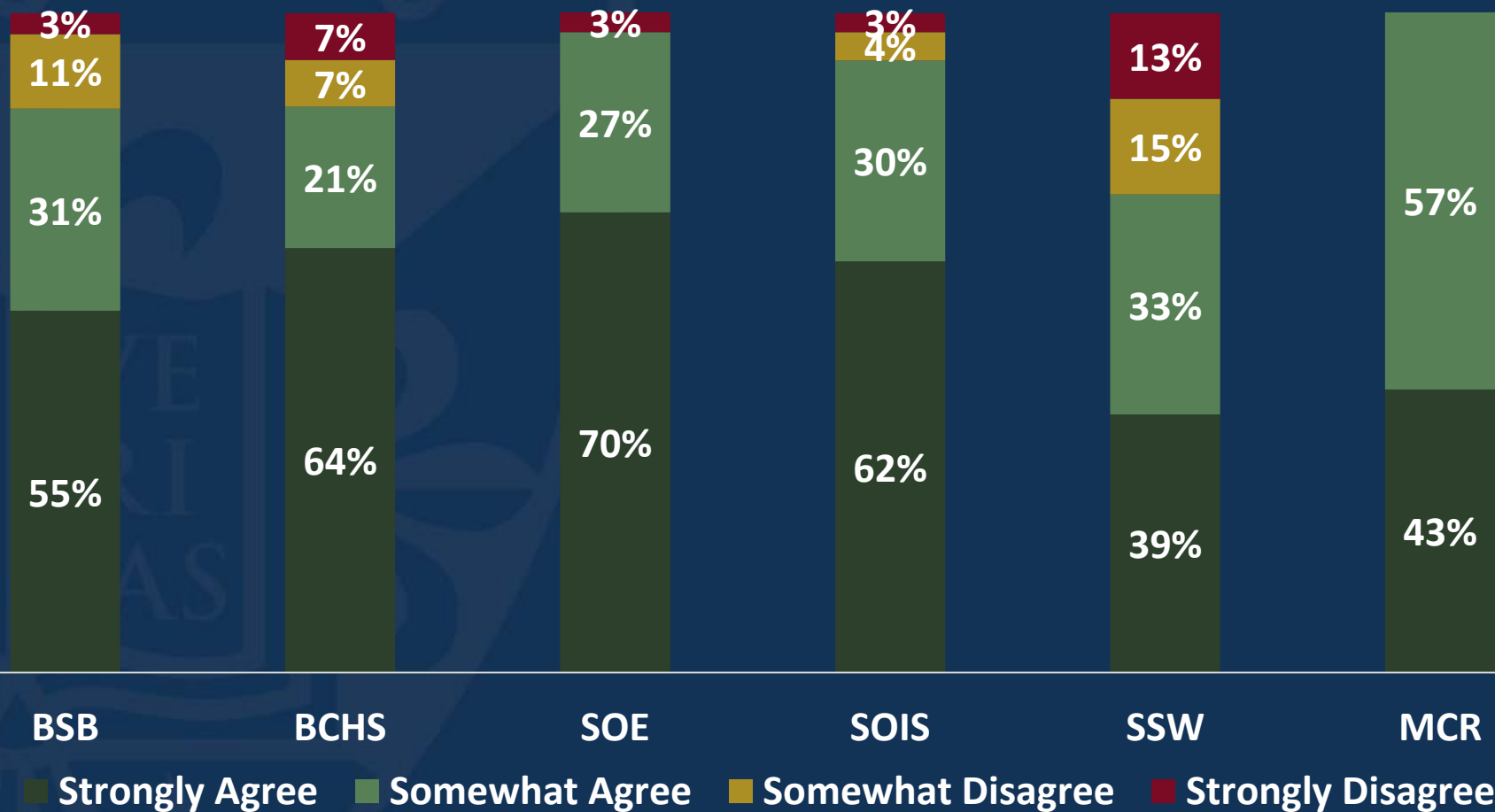


If I could start over, I would attend Dominican University again

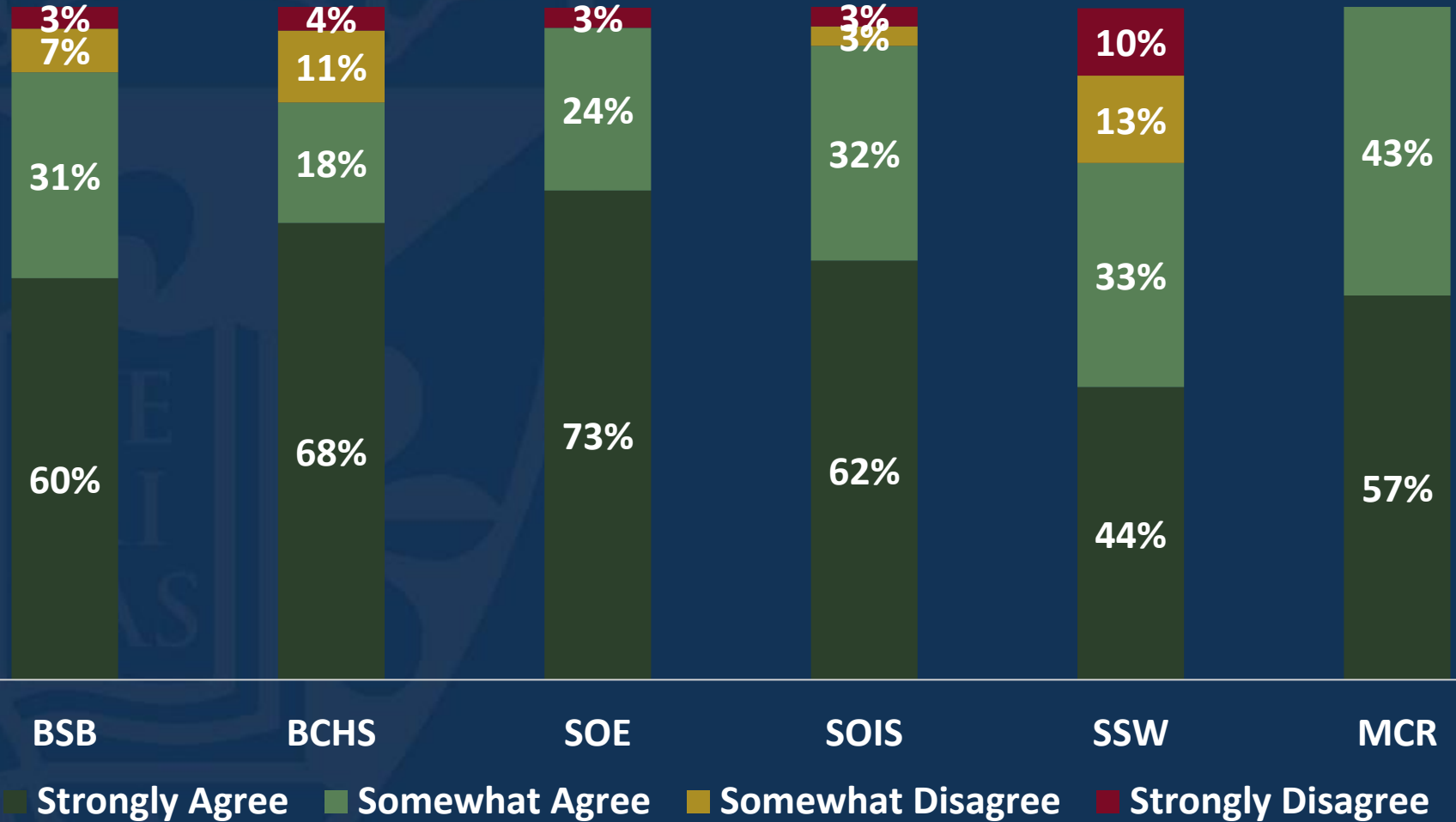
I would recommend Dominican to others



If you could start over, would you attend DU again? - Graduate



Would you recommend DU to others? Graduate



- Changes to the Graduating Student Survey starting with the Class of 2019-2020
 - A small workgroup of 9 representing Academic Affairs, Alumni Relations, SSE, Mission and Ministry and OIE
 - Updated questions to reflect new administrative structures
 - Removed items deemed irrelevant
 - Clarified items concerning satisfaction with services
 - Items added from DLE and for inclusiveness committee
 - A new block of questions were added for Alumni Relations
 - Alumni Follow-Up also updated

