



**DOMINICAN UNIVERSITY**  
Where Learning Demands More

### Required Courses

- Mediation Skills Training
- Traditional and Alternative Dispute Method
- Ethics of Conflict Resolution
- Negotiation
- Psychology of Conflict
- Interpersonal Communication
- Intercultural Conflict Resolution
- Religion and Conflict Resolution
- Conflict Resolution in the Workplace

### Electives

You'll choose three electives from the following options:

- Online Dispute Resolution
- Family Conflict Resolution
- International Conflict Resolution
- Conflict Resolution in the Community
- Commercial Conflict Resolution
- Collective Bargaining
- Circle Practice: Foundations of Restorative Justice
- Leading Change
- Conflict Management
- Divorce and Family Mediation
- Conflict Resolution Practicum

Up to three graduate courses offered by other academic units may be applied to your degree with the dean's approval. You also may transfer up to nine semester hours of credit from another institution.

# Conflict Resolution

It's a fact of life: organizations and individuals constantly need help to settle all kinds of disputes. Our innovative Master of Arts in Conflict Resolution will prepare you for meaningful service in a wide range of fast-growing fields.

## A powerful, innovative, interdisciplinary program

Dominican offers the first graduate-level conflict resolution program in Illinois, and one of the first in the country. It prepares you for advanced work in a variety of fields—including law enforcement, higher education, nonprofit management, social work, mediation, human resources and education. It teaches skills—such as mediation and negotiation—which are in great demand in today's job market. The program is ideal for thoughtful professionals seeking to advance the values of peace and justice. The knowledge and skills you acquire can be applied effectively in a wide range of settings—from families to corporations, from parishes to prisons, from law offices to classrooms and beyond.

## Learn side-by-side with experts in the field

Dominican's program was co-designed by the National Mediation Board, a federal agency that coordinates labor-management relations in the railroad and airline industries. Mediators using the North American model teach classes on campus. Experts with decades of real-world experience teach all courses. You'll also gain hands-on experience through a wide variety of practicum opportunities. If you already have an advanced degree, you can select one of two certificate options in conflict resolution. You also can complete a practicum course to gain real-world experience assisting a professional mediator or serving in a nonprofit organization.



**"The Conflict Resolution program is unique in many ways. It gives students direct access to practitioners in the field who take a hands-on approach to coaching and instruction. The experience definitely built my skill set and professional repertoire."**

**April Dawson**

Alumna, Conflict Resolution Program

## Overview

Students typically complete the required 36 semester hours over 24 months, taking two classes per semester. Semesters are split into intensive eight-week sessions, with students taking one class at a time. With the exception of two five-day courses on campus, the curriculum can be taken entirely online. You'll take nine required courses and three electives. Your advisor will assist you with course selection to suit your goals.

## Dual Degree Option

Dominican offers a dual degree program that combines the Master of Arts in Conflict Resolution with the Master of Social Work. This program is ideal for students who wish to apply skills in mediation and negotiation in a wide variety of social work settings.

## Certificate Options

### Mediation Skills Training Certificate

You can earn a Mediation Skills Training Certificate, approved by the Cook County Circuit Court, by completing MCR 601: Mediation Skills Training. You do not need to be admitted to the master's program in conflict resolution to complete the Mediation Skills Training Certificate. However, you can later apply the courses you complete for the certificate toward the Master of Arts in Conflict Resolution.

### Graduate Certificate in Conflict Resolution

You can earn a Graduate Certificate in Conflict Resolution by completing MCR 601: Mediation Skills Training and three other courses in the program. You can apply the courses you complete for the graduate certificate toward the Master of Arts in Conflict Resolution.

## Learn More!

Please contact:

**Kate Costigan**

Enrollment Management



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# Our goal: your success

## A mostly online program—designed for the busy professional

With all the demands of work and family, who has time to earn a high-impact master's degree? You do. The program's convenient format allows you to earn your degree while working full time—from anywhere in the world. The 24-month program begins with a five-day intensive on-campus course. You then take additional courses entirely online, and complete a second five-day intensive course at about the half-way point in your studies. The five-day intensive sessions provide you with an indispensable, close-up introduction to the field. You'll test your knowledge and skills in the kind of dispute situations that arise all the time in the real world.

## Prepare for service in a high-demand profession

More and more, the practices and techniques of conflict resolution have emerged as attractive alternatives to costly litigation in overburdened courts. As a result, job opportunities in the field are growing rapidly. According to the Bureau of Labor Statistics, the number of jobs for mediators, arbitrators and conciliators will grow by 9 percent by 2024. U.S. News and World Report lists professional mediation among its "50 Best Careers." As a Dominican graduate, you will enter this burgeoning profession having mastered the techniques of conflict resolution through actual experience—in close collaboration with nationally recognized professionals in the field.



"I would not have been hired or even considered for my job as a court mediation coordinator without this degree. Mediator and ombudsperson positions are popping up with great frequency, especially in courts and in higher education. This degree is essential to being considered for these positions."

### Doug Fischer

Alumnus, Conflict Resolution Program  
Law Student, University of Nebraska (full scholarship)